Privacy Policy "PDF Editor - Fill, Edit, Sign"

The company respects and attaches great importance to the protection of users' personal privacy.

To provide you with a more accurate and personalized service, we will use and

disclose your personal information in accordance with the provisions of this Privacy Policy. try

make every effort to protect the safety and reliability of your personal information.

This Privacy Policy describes how we will collect and use your personal information

your staff and help you understand your rights. Please read and understand carefully Main

this Privacy Policy before using our services.

This policy will help you understand the following:

1. Definition

2. How we collect and use your personal information

1. Definition

Personal Information: refers to various information recorded electronically

or other means that may determine the identity of a particular natural person, or

reflect the activities of a particular natural person alone or in combination with other information

other. For the purposes of this Privacy Policy, please refer to the information types

individuals listed in the "How We Collect and Use Personal Information" section

Your Person".

Sensitive personal information: refers to personal information once leaked, providing

unauthorized or abusive, which may jeopardize personal and financial safety

property, which is likely to result in damage to personal reputation, physical and mental health or

discriminated against. Sensitive personal information regarding privacy policy

This includes: your personally identifiable information (including ID cards); information

network identity (including account name, account alias and associated password

to the foregoing); other information (including address books, personal phone numbers,

multiplier) number, mobile number, itinerary information, browsing records, information

accommodation, precise location information). For sensitive personal information listed

listed above in this Privacy Policy. For your convenience while reading. Outside

the definition and the list are uniform here, we will still remind you to pay attention in

This privacy policy is in bold or highlighted font.

2. We do not collect user information except sharing it with other users

google tools (Admob, firebase).

We may share device information with advertising partners, but we

I will only give these partners indirect non-personally identifiable vertical cards

you and device, network, and channel information are identified or anonymized to help them improve

improve your ad's effective reach rate without identifying individuals.

In order to better serve our customers, we may use the tool development toolkit

third-party software tools (SDKs). We will also conduct security monitoring

strict for software tool development kit (SDK) and application programming interface

APIs are used by partners to obtain information to protect data security

of the user.

List of third-party SDKs:

Function: Ads SDK to serve ads to users

SDK: com.google.android.gms.ads (AdMob)

Purpose of use: advertising sdk providing advertising services to users

Types of data collected: IMEI, browser type and settings, operating system,

mobile network information (including operator name and phone number) and version number

apps, location info, mac address, etc

Privacy Policy: https://policies.google.com/privacy

At the same time, we will use the following permissions to allow users to experience

Better functions of this product:

1: Storage permission android.permission.WRITE\_EXTERNAL\_STORAGE

Intended use: for users to store or upload to edit documents

2: Network permission android.permission.INTERNET

Intended use: It is used to synchronize different states of the network,

evaluate the quality of the network, react to situations and handle other activities

each other, etc.

3: Network permission android.permission.ACCESS\_NETWORK\_STATE

Intended use: to get the status of network information, such as connection

Is the current network valid?

4: Network permission android.permission.ACCESS\_WIFI\_STATE

Intended use: Get WiFi status, used to get WiFi access status

Current and information about WLAN hotspots

5: Network permission android.permission.CHANGE\_NETWORK\_STATE

Intended use: change the network state to change the network state, for example

like can you connect to the internet

We will not share your personal information with any company or organization

or any other person other than our company, except in the following cases:

With your (and your guardian's) express consent or authorization or your choice

your voluntary choice;

We may share your personal information outside in accordance with laws and regulations

decisions, litigation and dispute resolution needs, or at the request of the authorities

administrative and judicial. For example, if we determine that you have broken the law and

provision or materially violate the rules of this agreement or to protect the

personal safety and property of users of our company and affiliates

or the public, we may disclose relevant information in accordance with laws and regulations

or platform-related agreement rules. Your personal information, including

includes violations and related actions we have taken against you.

For example, if you or the account you use upload illegal videos, illegal videos

legal and seriously violate our rules, laws and regulations

regulations and/or violate public order and fine customs, causing social impacts

significantly and damage the reputation of our platform, we may save

disclosures to you and penalties.

Share your personal information with our affiliates. In those

In such cases, we will only share necessary and binding personal information

required by the purposes set forth in this Privacy Policy. If their affiliates

I want to change the purpose of processing personal information, they will ask your permission again.

(2) Transfer

1. We will not transfer your personal information to any company or organization

any organization or individual, except in the following cases:

2. Transfer with express consent: After receiving your express consent,

we will transfer your personal information to other parties;

3. In the event of a merger, acquisition or liquidation of the company's bankruptcy, or other

other circumstances related to mergers, acquisitions, or liquidation of bankruptcy, if relevant

To the transfer of personal information, we will ask companies and organizations

new holder of your personal information continues to be subject to this If not,

We will ask companies, organizations and individuals to ask your permission again.

(3) Publicity

1. We will only publicly disclose your personal information in the fields

following and on the basis of implementing security measures according to the standards of

branch:

2. According to your needs. Disclosure of personal information specified by you in a

disclosure to which you fully agree;

3. As required by laws and regulations, mandatory or required by law enforcement

judicial, we will only publicly disclose your personal information in the

the following case and on the basis of implementing standard security measures

of the industry:

4. According to your needs. Disclosure of personal information specified by you in a

disclosure to which you fully agree;

5. When it is necessary to provide your personal information as required by law

and regulations, enforcement agencies or judicial requirements. We can

disclose your personal information in the forms and methods of disclosure

request. Subject to laws and regulations, when we receive a request to disclose

information, we will require the presentation of the corresponding legal documents. We do

confidence that the information requested from us should be as transparent as possible

to the extent permitted by law and we will carefully consider all requests

to ensure that they have a legitimate basis. And only data that enforcement agencies

law has a legal right to obtain for specific investigative purposes.

(4) Exceptions to permission and consent before sharing, transferring

delivery and disclosure of personal information

1. In accordance with relevant laws and regulations, in the following cases

Here, sharing, transferring and publicly disclosing your personal information

Your prior permission and consent is required:

2. Directly related to national security and national defense security;

3. Matters directly related to public safety, public health and welfare

major public interest;

4. Matters related to investigation, prosecution, trial and execution of criminal judgments

the;

5. To protect the life and property of the personal information subject or individuals

other but it is difficult to obtain the consent of that individual;

6. Personal information disclosed by the subject providing personal information

general public;

7. Other situations as prescribed by law.

In accordance with the law, the sharing and transfer of personal information has been

de-identify and ensure that the recipient of the data cannot be recovered and identified

the subject of personal information is not sharing, transferring or disclosing

disclose personal information to the outside. will not be required to notify you

and get your consent.

4. How we protect and save your personal information

(1) Technical protection

To ensure the security of your information, we try to do many things

reasonable physical, electronic and management security measures in accordance with the standards of

industry to protect your information, so that your information is not leaked, damaged

or loss, including but not limited to SSL, encrypted information storage,

data center access control. We will use encryption technology to improve

improve the security of personal information; we will use protection mechanisms

reliable to prevent personal information from being maliciously hacked; we will deploy

access control mechanisms and make every effort to ensure that only those who

Only authorized person can access personal information.

(2) Complete institutional measures

We have built a protection system that covers all aspects of tax collection

collection, storage, use, circulation, destruction of personal information, incident reporting,

etc and establish technical support measures.

(3) Personnel safety management

We also strictly manage employees or outsourced employees who have

may have access to your information, including but not limited to

use different rights controls in different locations, sign agreements

non-disclosure agreements with them and employees' access and mass access rights

limited to system or legal conversion Requires system authorization of two

or more administrators when cooperating with law enforcement. We

will provide corresponding security measures to protect your information and provide

reasonable confidentiality under existing technology and we will do our best to keep information

your device is not leaked, damaged or lost. We will hold training courses

about security and privacy to raise employee awareness of the importance

of the protection of personal information.

(4) Sensitive information and password protection tips

Note about protecting sensitive personal information: information you share voluntarily

or even publicity where using our services may involve

your or someone else's personal information or even personally sensitive information.

Please consider more carefully whether to share or even share publicly

relevant information when using our services or not. We will try

Make every effort to keep any information you submit to us confidential. If facilities, techniques

damage to our technical or management facilities resulting in unauthorized access,

public disclosure, forgery or destruction of information, resulting in damage to rights and

your legitimate interests, we will take the corresponding legal responsibility. Finance

Your account has security protection functions, please keep your account information secure

and your password properly. We will make sure that your information is not stolen

lost, misused and altered through security measures such as backing up to

another server and encrypt the user password. Despite the security measures say

above, please understand that there is no "perfect security measure" on the information network.

Information disclosure tips and handling of password leaks: Please note that the Internet is not

is an absolutely safe environment, we will do our best to ensure the safety

confidentiality of any information you submit to us, please protect your personal information

your staff in a reasonable manner. Give to others only when necessary If you

discovered my personal information was exposed, especially account and password, happy

Please contact our customer service immediately. so that we have

suitable remedial measures.

(5) Handling information security incidents

In the unfortunate event of a personal information security incident, we will

notify you according to the requirements of laws and regulations: the basic situation and

possible impact of the security incident, the actions we have taken or will take

present, recommendations that you can make to prevent and reduce the risk, measures to

remedy for you, etc. We will notify you of related cases

view of the event via email, mail, phone, push notification, ... When it's difficult to notify

For each subject of personal information, we will appropriately disclose the notice

rational and effective. At the same time, we will also report the handling of security incidents

all personal information in accordance with the requirements of the management agency.

(6) How do we store your personal information

Storage location: The Company will comply with the provisions of laws and regulations.

Personal information collected and generated during operations in the country will

stored in the territory of the People's Republic of China, and shall not be

transmitted abroad. If the company has a need to transmit overseas due to demand

Business development will clearly communicate and obtain your consent.

Storage period: We will take reasonable and practical steps to avoid

collect irrelevant personal information. We will only keep personal information

your employees in the shortest time necessary to achieve your own goals

this book, unless you agree to an extended period of retention or are otherwise authorized by law

permission. After the storage period is exceeded, we will delete your personal information

or take technical measures to anonymize such information, unless the law and

regulations have other provisions.

5. Your Rights

1. After you complete the account registration and perform proper identity verification

reasonable and necessary, you may view, modify and delete the personal information you submit. In

Under normal circumstances, you can browse, modify and delete the information you submit at any time

at any time, but for security and identity reasons, some information cannot be modified

Initial registration and verification information provided during registration.

2. We always put the protection of user information first, you have the right

Update or edit your information as you please. Before you update and

correct your information, to protect the security of your account and ensure

ensure that this update and repair is done by you, we will first

verify your identity, then update and correct your information.

3. If you don't want us to get some of your information, you can stop it

I get your information by closing some functions. After closing some positions

capacity, we will not be able to provide you with the respective services.

4. We respect the user's usage habits. If you decide not

use our products and services too, you can contact the staff

official customer service to request cancellation of your account. Before canceling the account

your account, we will verify your personal identity, security status, device

commonly used devices and other information to protect account security and ensure

that you perform the account cancellation. Special Note: Action of canceling your account

you are unchangeable. After you cancel your account, we will

delete or anonymize all information about your account instantly. We guarantee

guarantee that this information will not be disclosed and also, you will not be able to receive

services through the account have been cancelled.

5. Access to Privacy Policy: We will remind you of Privacy Policy

this when you first sign up for an account and decide for yourself to agree to

it. Alternatively, you can log in to your personal account in the mobile app

to view this Privacy Policy at any time. Of the entire content.

If we terminate the service or operation, we will notify you in advance

at least thirty days and delete or anonymize your personal information upon termination

service or activity.

6. Protection of minors

We attach great importance to the protection of the personal information of minors. If

you are a minor under the age of 18. Before you use related services

to edit PDF documents. You should read and agree to this Privacy Policy

under the supervision and guidance of your parents or other guardians, and

when using our services or providing information to us with

consent of your guardian.

For the collection of personal information of minors using the

our products or services with the consent of a parent or guardian,

We will only use, share and transfer the personal information of minors

permitted by law and regulation, showing parental or guardian consent

or is necessary to protect the minor or to disclose this information. If we

I am aware that the personal information of minors has been collected without

Without prior verifiable parental consent, we will attempt to remove the information

the sooner the better.

7. How to update this policy

(1) The Company may amend this privacy policy from time to time and

We will not reduce your rights under this privacy policy without your consent

your express consent.

(2) After the Privacy Policy is updated. The company will show you the main

privacy book changed as push notification and pop-up box when you sign in

and update version. So that you can keep up to date with new versions of the Policy

this privacy. If you continue to use our services. Tell the truth

agree to accept the contents of this Policy as amended.

(3) For major changes, we will also provide more prominent announcements

(We will explain specific changes to the privacy policy by

ways, but not limited to, text messages, private messages, and special reminders

separate on the login page with a pop-up window). We will also

archive older versions of this policy for your review. Important changes

Important points addressed in this Privacy Policy include, but are not limited to

term in:

1. Our service model has undergone major changes. Such as item

purpose of processing personal information, the type of personal information is processed, how the personal information is processed

kernel used, etc.;

2. We have undergone major changes in ownership structure, organizational structure, etc.

Such as all changes due to business adjustments, mergers and acquisitions,

property, etc;

3. The main object of sharing, transferring or disclosing personal information

changed;

4. Substantial changes to your right to participate in the processing of personal information

person and how such information is to be exercised;

5. When there are changes to the department in charge, contact information and channels

complaints that we are responsible for handling about the security of personal information;

6. When the personal information security impact assessment report indicates that there is a risk

high.

8. Scope of application

This privacy policy applies to all services provided by the company and its affiliates

Its offers, including a client, a “Edit PDF” website, etc. It

does not apply to third-party products with separate privacy policies and

are not associated with this Privacy Policy or Offer.

1. Other third party products or services, which may include products or

Websites and advertising are shown to you in personalized recommendations

personification or other products or websites linked to in the Service

"Manage word documents";

2. Other third parties advertise the “Edit PDF” service.

Your use of these third-party services (including any personal information

which you provide to these third parties) will be governed by these terms

The services and privacy policies of these third parties (not the Privacy Policy

this). Please read the terms of the third party carefully. Please protect information

your personal information reasonably and only make it available to third parties when necessary.

“PDF editing” and related services are described in this Privacy Policy

This password may vary depending on the mobile phone model, system version, version

software application version and other elements that you use. Products and services

ultimately subject to the software "Edit PDF" and related services

that you use.

If you have any questions, comments or suggestions regarding the content of the Privacy Policy,

You can contact us by logging in to the "Feedback" page.

in the app "PDF Editor - Fill, Edit, Sign" or email chenfeng@palmmob.com.

9. How to contact us

If you have any questions, comments or suggestions regarding this Privacy Policy. Friend

can contact us through the official message. We will consider

related issues as soon as possible and respond immediately after confirmation

Verify your user identity. In general, we will respond to your request

within thirty days.

Address: Commercial Center, Bach Dang Ward, Hai Phong City

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