

Terms of Use

Application: Dyscalculia Math

Effective date: April 24, 2026

Last updated: April 24, 2026

These Terms of Use ("Terms") govern your access to and use of the Dyscalculia Math mobile application (the "App"). By downloading, installing, or using the App you agree to these Terms. If you do not agree, do not use the App.

1. The Service

The App is an **educational practice tool** designed to support numeracy and math-related cognitive skills through gamified adaptive exercises. Specific features, exercise types, age modes, and learning content may be added, updated, or removed over time as we improve the App.

NOT A MEDICAL DEVICE. The App does not diagnose, treat, cure, or prevent dyscalculia or any other condition. The in-app screening quiz is an educational self-assessment. For a clinical evaluation, consult a qualified healthcare or educational professional.

2. Eligibility and Account

- You must be at least 13 years old to accept these Terms on your own behalf. Children under 13 may use the App only under the supervision of a parent or legal guardian, who accepts these Terms on the child's behalf.
- The App creates an anonymous account on first launch. No email, name, or phone number is required.
- You are responsible for the device on which the App runs and for any activity that occurs through your anonymous account.

3. Subscriptions, Pricing, and Free Trial

3.1 Subscription plans

The App may offer one or more subscription options managed through Apple App Store or Google Play Store billing. The specific plans, durations, and prices are shown on the in-app paywall at the time of purchase and may change over time. Your local currency and applicable taxes are displayed before checkout.

3.2 Free trial terms

- If a free trial is offered, it is available only to eligible new subscribers who have not previously used a trial for the same product, consistent with Apple and Google policies.
- If you do not cancel before the end of the free-trial period (typically at least 24 hours before, subject to store policy), your subscription will automatically convert to a paid subscription and your Apple or Google account will be charged.
- Using the App during the trial does not consume the trial; the trial ends purely on time.

3.3 Automatic renewal

Subscriptions renew automatically at the end of each billing period at the then-current price unless auto-renewal is turned off at least 24 hours before the end of the period. You can manage or cancel subscriptions in your Apple ID or Google Play account settings.

3.4 Cancellation

You can cancel at any time through the Apple App Store or Google Play Store. Cancellation becomes effective at the end of the current paid period; you keep access until that date. We do not process cancellations directly.

3.5 Refunds

All payments are handled by Apple or Google, and refund requests are subject to their respective policies:

- **Apple:** request at reportaproblem.apple.com
- **Google:** request at play.google.com/store/account/subscriptions

We are not in a position to grant refunds outside those platforms. Where required by local consumer-protection law (for example, the EU 14-day withdrawal right where applicable), your statutory rights are preserved.

4. Permitted Use

You may use the App for your personal, non-commercial purposes. You agree NOT to:

- Decompile, reverse-engineer, disassemble, attempt to derive source code, or circumvent security features of the App.
- Sell, rent, sublicense, or commercially exploit the App or its content.
- Use the App in a way that interferes with or disrupts its integrity, or that attempts to gain unauthorised access to our backend.
- Use automated tools (bots, scrapers) to interact with the App or our servers.
- Misrepresent the App's screening result as a formal medical or educational diagnosis.

5. Intellectual Property

The App and all of its content, including text, graphics, icons, characters, sounds, written material, software, and underlying design, together with all intellectual property rights therein, are and will remain the exclusive property of the operator of the App and its licensors. Nothing in these Terms grants you any right, title, or interest in the App other than the limited, revocable, non-exclusive licence to use the App for your personal use.

6. Third-Party Services

The App relies on third-party services including Apple App Store, Google Play Store, Firebase (Google), and RevenueCat. Your use of those services is governed by their own terms and privacy notices. We are not responsible for the acts or omissions of those third parties.

7. Changes to the App

We may update the App at any time to add or remove features, change pricing (subject to Section 3), or comply with applicable law. We are not liable for any loss of data caused by updates, provided we have taken reasonable measures to preserve user progress. We recommend keeping the App updated to the latest version.

8. Termination

We may suspend or terminate your access to the App, without notice, if you violate these Terms or applicable law. On termination, your license to use the App ends immediately, but sections that by their nature should survive (for example, IP, disclaimers, limitation of liability) will remain in effect.

9. Disclaimers

THE APP IS PROVIDED "AS IS" AND "AS AVAILABLE", WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

We make no representation that the App will be uninterrupted, error-free, or entirely secure. We make no representation about the accuracy, completeness, or educational efficacy of any specific exercise or adaptation recommendation.

10. Limitation of Liability

To the maximum extent permitted by law, in no event will the operator of the App, its affiliates, licensors, or service providers be liable to you for any indirect, incidental, special, consequential, or punitive damages, including without limitation loss of profits, data, use, goodwill, or other intangible losses, resulting from (i) your access to or use of or inability to access or use the App; (ii) any content obtained from the App; or (iii) unauthorised access, use, or alteration of your transmissions or content.

In jurisdictions that do not allow the exclusion or limitation of certain warranties or liabilities, our liability will be limited to the maximum extent permitted by applicable law. Nothing in these Terms excludes liability for fraud, gross negligence, death, or personal injury caused by negligence.

11. Indemnification

You agree to indemnify and hold harmless the operator of the App and its affiliates from any claim, loss, liability, or expense (including reasonable attorneys' fees) arising from your breach of these Terms or your misuse of the App.

12. Governing Law and Disputes

These Terms are governed by the laws of the Republic of Türkiye, excluding its conflict-of-law rules. If you are a consumer resident in the European Economic Area, the United Kingdom, or another jurisdiction that grants you mandatory protection, you also benefit from that mandatory local consumer law.

Any dispute arising out of or in connection with these Terms that cannot be resolved amicably will be submitted to the competent courts of Istanbul, Türkiye, without prejudice to your mandatory consumer

rights to bring the dispute in the courts of your domicile.

13. Severability

If any provision of these Terms is held to be unenforceable, the remaining provisions will remain in full force, and the unenforceable provision will be replaced by a valid provision that most closely reflects the original intent.

14. Changes to these Terms

We may update these Terms from time to time. When we do, we update the "Last updated" date above. Material changes are notified in the App. Your continued use of the App after the effective date constitutes acceptance of the revised Terms.

15. Contact

For questions about these Terms, contact us:

Email: aiandthehuman@gmail.com

Subject line suggestion: "Terms — Dyscalculia Math"