



PATIENT AGREEMENT

Gentile Family Direct Primary Care, LLC.

This is an Agreement between Gentile Family Direct Primary Care, LLC. (**Practice**), a Pennsylvania LLC, located at 5655 Bryant Street, Pittsburgh, PA 15206. Natalie Gentile, MD (**Physician**) in her capacity as an agent of Gentile Family Direct Primary Care, LLC. and you, (**Patient**).

Background

The Physician, practices family medicine, delivers care on behalf Practice in Pittsburgh, Pennsylvania. In exchange for certain fees paid by Patient, Practice agrees to provide Patient with the Services described in this Agreement on the terms and conditions set forth in this Agreement. The practice website is www.gentilefamilydpc.com.

Definitions

1. Patient. A patient is defined as those persons for whom the Practice shall provide Services, and who are signatories to, or listed on, the documents attached as Appendix 1, and incorporated by reference, to this agreement.

2. Services. As used in this Agreement, the term Services, shall mean a package of ongoing primary care services, both medical and non-medical, and certain amenities (collectively "Services"), which are offered by Practice, and set forth in Appendix 1 and 2. The Patient will be provided with methods to contact the Practice via phone, email, and other methods of electronic communication. Physician will make every effort to address the needs of the Patient in a timely manner, but cannot guarantee availability, and cannot guarantee that the Patient will not need to seek treatment in the urgent care or emergency department setting.

3. Fees. In exchange for the services described herein, Patient agrees to pay Practice, the amount as set forth in Appendix 1 and 2, attached. Applicable enrollment fees are payable upon execution of this agreement.

4. Non-Participation in Insurance. Patient acknowledges that neither Practice, nor the Physician(s) participate in any health insurance or HMO plans. Physicians have opted out of Medicare. Patient acknowledges that federal regulations REQUIRE that Physicians opt out of Medicare so that Medicare patients may be seen by the Practice pursuant to this private direct primary care contract. Neither the Practice nor Physician(s) make any representations regarding third party insurance reimbursement of fees paid under this Agreement. The Patient shall retain full and complete responsibility for any such determination. If the Patient is eligible for Medicare, or during the term of this Agreement becomes eligible for Medicare, then Patient will sign the

agreement attached as Appendix 3, and incorporated by reference. This agreement acknowledges your understanding that the Physician has opted out of Medicare, and as a result, Medicare cannot be billed for any services performed for you by the Physician. You agree not to bill Medicare or attempt Medicare reimbursement for any such services.

5. Insurance or Other Medical Coverage. Patient acknowledges and understands that this Agreement is not an insurance plan, and not a substitute for health insurance or other health plan coverage (such as membership in an HMO). It will not cover hospital services, or any services not personally provided by Practice, or its Physician(s). Patient acknowledges that Practice has advised that Patient obtain or keep in full force such health insurance policy(ies) or plans that will cover Patient for general healthcare costs not covered by this agreement. Patient acknowledges that THIS AGREEMENT IS **NOT** A CONTRACT THAT PROVIDES HEALTH INSURANCE, in isolation does NOT meet the insurance requirements of the Affordable Care Act, and is not intended to replace any existing or future health insurance or health plan coverage that Patient may carry. This Agreement is for ongoing primary care by practice, and the Patient may need to visit the emergency room or urgent care from time to time. Physician will make reasonable effort to be available via phone, email, other methods such as “after hours” appointments when appropriate, but Physician cannot guarantee 24/7 availability. This is outlined in detail in the “Contacting Dr. Gentile” document provided by Practice.

6. Term. This Agreement will commence on the date it is signed by the Patient and Practice below and will extend monthly thereafter. Notwithstanding the above, both Patient and Practice shall have the absolute and unconditional right to terminate the Agreement, without the showing of any cause for termination. The Patient may terminate the agreement with twenty-four hours prior notice, but the Practice shall give thirty days prior written notice to the Patient and shall provide the patient with a list of other Practices in the community in a manner consistent with local patient abandonment laws. Unless previously terminated as set forth above, at the expiration of the initial one-month term (and each succeeding monthly term), the Agreement will automatically renew for successive monthly terms upon the payment of the monthly fee at the end of the contract month. Examples of reasons the Practice may wish to terminate the agreement with the Patient may include but are not limited to:

- (a) The Patient fails to pay applicable fees owed pursuant to Appendix 1 and 2 per this Agreement;
- (b) The Patient has performed an act that constitutes fraud;
- (c) The Patient repeatedly fails to adhere to the recommended treatment plan, especially regarding the use of controlled substances;
- (d) The Patient is abusive, or presents an emotional or physical danger to the staff or other patients of Practice;
- (e) Practice discontinues operation; and
- (f) Practice has a right to determine whom to accept as a patient, just as a patient has the right to choose his or her physician. Practice may also terminate a patient without cause as long as the termination is handled appropriately (without violating patient abandonment laws).

7. Privacy & Communications. Patient acknowledges that communications with the Physician using e-mail, facsimile, video chat, instant messaging, and cell phone are not guaranteed to be secure or confidential methods of communications. The Practice will make an effort to secure all communications via passwords and other protective means. The Practice is not a covered entity subject to the Health Insurance Portability and Accountability Act (HIPAA) but will protect patient privacy and confidentiality in accordance with other state and federal law.

The practice will make an effort to promote the utilization of the most secure methods of communication, such as software platforms with data encryption. This may mean that conversations over certain communication platforms are highlighted as preferable based on higher levels of data encryption, but many communication platforms, including email, may be made available to the patient. If the Patient initiates a conversation in which the Patient discloses "Protected Health Information (PHI)" on one or more of these communication platforms then the Patient has authorized the Practice to communicate with the Patient regarding PHI in the same format.

8. Severability. If for any reason any provision of this Agreement shall be deemed, by a court of competent jurisdiction, to be legally invalid or unenforceable in any jurisdiction to which it applies, the validity of the remainder of the Agreement shall not be affected, and that provision shall be deemed modified to the minimum extent necessary to make that provision consistent with applicable law and in its modified form, and that provision shall then be enforceable.

9. Assignment. This Agreement, and any rights Patient may have under it, may not be assigned or transferred by Patient.

10. Jurisdiction. This Agreement shall be governed and construed under the laws of the State of Pennsylvania and all disputes arising out of this Agreement shall be settled in the court of proper venue and jurisdiction for the Practice address in Pittsburgh, Pennsylvania.

11. Patient Understandings (initial each):

- _____ This Agreement is for ongoing primary care and is NOT a medical insurance agreement.
- _____ I do NOT have an emergent medical problem at this time.
- _____ In the event of a medical emergency, I agree to call 911 first.
- _____ I do NOT expect the practice to file or fight any third party insurance claims on my behalf.
- _____ I do NOT expect the practice to prescribe chronic controlled substances on my behalf.
(These include commonly abused opioid medications, benzodiazepines, and stimulants.)
- _____ In the event I have a complaint about the Practice I will first notify the Practice directly.
- _____ This Agreement (without a "wrap around" compliant insurance policy) does not meet the individual insurance requirement of the Affordable Care Act.
- _____ I am enrolling (myself and my family if applicable) in the practice voluntarily.
- _____ I may receive a copy of this document upon request.
- _____ This Agreement is non-transferable.

Patient Name _____

Patient (or Guardian) Signature _____

Physician Name _____

Physician Signature _____

APPENDIX 1 Gentile Family Direct Primary Care, LLC Periodic & Enrollment Fees

This Agreement is for ongoing primary care. This Agreement is NOT HEALTH INSURANCE and is NOT A HEALTH MAINTENANCE ORGANIZATION. The Patient may need to use the care of specialists, emergency rooms, and urgent care centers that are outside the scope of this Agreement. Each Physician within the Practice will make an appropriate determination about the scope of primary care services offered by the Physician. Examples of common conditions Practice will treat, procedures performed, and medications prescribed are listed on the website and are subject to change.

Fee Schedule

Enrollment Fee – This is charged when the Patient enrolls with the Practice and is nonrefundable. This fee is subject to change. If a patient discontinues membership and wishes to re-enroll in the practice, Practice reserves the right to decline re-enrollment or to require that the re-enrollment fee reflect an amount equivalent to the months of absent payments when dis-enrolled from the Practice.

Your Enrollment fee is \$100

Monthly Membership Fee (billed at the end of the service period) – This fee is for ongoing primary care services. Twenty-five scheduled in person visits per year are available to you at no additional cost. Each scheduled in person visit over twenty-five will be charged a \$20 per visit fee at the discretion of the Physician. Your number of virtual visits (e-mail, electronic, phone) are not capped. Practice prefers that you schedule visits more than 24 hours in advance when possible. Some ancillary services will be passed through “at cost” (no markup by Practice). Examples of these ancillary services include laboratory testing, radiologic testing, and dispensed medications and these are described in Appendix B.

The membership fee will be billed at the beginning of the month.

Monthly Membership Fee

1. Monthly Membership Fees shall be paid by the Patient using a credit/debit card, cash, or check on the date of enrollment. This fee is non-refundable.
2. Individual Monthly Membership Fee is age based as follows:

All individuals: \$70/month

Full time college students (age 18-22): \$50/month

After-Hours Visits

There is no guarantee of after-hours availability. This agreement is for ongoing primary care, not emergency or urgent care. Physician will make reasonable efforts to see you as needed after hours if available.

Acceptance of Patients

Practice reserves the right to accept or decline patients based upon Practice capability to appropriately handle the patient's primary care needs. Practice may decline new patients pursuant to the guidelines proffered in Section 6 (Term), because the Physician's panel of patients is full (capped at 600 patients or fewer), or because the patient requires medical care not within the Physician's scope of services.

Appendix 2 Practice Name Itemized Fees

Ongoing Primary Care is included with the Periodic Fee described in Appendix 1. Please see a list of some of the chronic conditions Practice routinely treats on the Practice website (subject to change). There are no itemized fees for office visits unless the patient has more than twenty-five scheduled in-office visits in a calendar year.

In-Office Procedures performed by Physician are listed on the Practice website. These are typically available at no additional cost unless otherwise designated, and these are also subject to change.

Laboratory Studies will be drawn in the office at no additional charge and the Patient may run the labs through insurance or pay the direct cash pricing negotiated by the Practice.

Medications will be ordered in the most cost effective manner possible for the Patient. Patient may pay for medications through insurance or pay the direct cash pricing negotiated by the Practice.

Pathology studies (most commonly skin biopsies) will be ordered in the most economical manner possible. Patient may run the pathology bill through insurance or pay the direct cash pricing negotiated by the Practice.

Radiology studies will be ordered in the most cost effective manner possible for the Patient.

Surgery and specialist consults will be ordered in the most cost effective manner possible for the Patient.

Certain vaccinations are available through Practice and are subject to change. Patient may run the cost of vaccinations through insurance or pay the direct cash pricing negotiated by the Practice.

Hospital Services are NOT covered by the membership plan, and due to mandatory "on call" duties required at local institutions Physician has elected NOT to obtain formal hospital admission privileges at this time.

Obstetric Services are NOT covered by our membership plan.

Appendix 3 Gentile Family Direct Primary Care, LLC Medicare Patient Understandings

This agreement is between Gentile Family Direct Primary Care, LLC, and Medicare Beneficiary: _____

Who resides at: _____

With Medicare ID #: _____

Patient is a Medicare Part B beneficiary seeking services covered under Medicare Part B pursuant to Section 4507 of the Balanced Budget Act of 1997. The Practice has informed Beneficiary or his/her legal representative that Physicians at the Practice have opted out of the Medicare program. The Physicians in the Practice have not been excluded from participating in Medicare Part B under [1128] 1128, [1156] 1156, or [1892] 1892 of the Social Security Act.

Beneficiary or his/her legal representative agrees, understands and expressly acknowledges the following:

Initial each:

___ Beneficiary or his/her legal representative accepts full responsibility for payment of the physician's charge for all services furnished by the physician.

___ Beneficiary or his/her legal representative understands that Medicare limits do not apply to what the physician may charge for items or services furnished by the physician.

___ Beneficiary or his/her legal representative agrees not to submit a claim to Medicare or to ask the physician to submit a claim to Medicare.

___ Beneficiary or his/her legal representative understands that Medicare payment will not be made for any items or services furnished by the physician that would have otherwise been covered by Medicare if there was no private contract and a proper Medicare claim had been submitted.

___ Beneficiary or his/her legal representative enters into this contract with the knowledge that he/she has the right to obtain Medicare-covered items and services from physicians and practitioners who have not opted out of Medicare, and the beneficiary is not compelled to enter into private contracts that apply to other Medicare-covered services furnished by other physicians or practitioners who have not opted out.

___ Beneficiary or his/her legal representative understands that Medi-Gap plans do not, and that other supplemental plans may elect not to, make payments for items and services not paid for by Medicare.

___ Beneficiary or his/her legal representative acknowledges that the beneficiary is not currently in an emergency or urgent health care situation.

___ Beneficiary or his/her legal representative acknowledges that a copy of this contract has been made available to him.

Executed on:

By: _____

Medicare Beneficiary or his/her legal representative

And: _____

On behalf of Gentile Family Direct Primary Care, LLC