

## **Terms and Conditions of Use for HAS Community App**

Last Updated: 03/12/2023

By downloading, installing, or using the HAS Community App ("App"), you agree to comply with and be bound by the following terms and conditions. If you do not agree to these terms, please do not use the App.

### **1. Introduction**

1.1. The HAS Community App is provided by Oman LNG LLC ("Company"), whose contact information is as follows:

- Company name: Oman LNG LLC
- Website: <https://omanlng.co.om/>
- Company email: info@omanlng.co.om
- Phone: +968 24 609999
- Address: Oman, Sur

1.2. The App is designed to enhance the club experience of COMPANY employees, including O LNG staff, Associates, Temporary, Trainee, and Honorary members, by providing digital membership management and various club-related features.

### **2. Acceptance of Terms**

2.1. By using the App, you agree to these terms and conditions and any future updates or modifications to them.

2.2. You must be at least 16 years old to use the App. If you are under 16, you may only use the App with the consent of a parent or guardian.

### **3. Membership Management**

3.1. The App offers digital membership management services, including registration, renewal, and cancellation of memberships.

3.2. You are responsible for the accuracy of the information provided during the registration process.

#### **4. Use of App Features**

4.1. You may use the App to access club-related information, events, and activities.

4.2. The App provides a quarterly list of events, and you can enroll in activities using the auto-enrollment feature.

#### **5. Communication**

5.1. The App will provide updates on club events and announcements.

5.2. You are responsible for keeping your contact information up to date to receive important notifications.

#### **6. QR-Enabled Membership Cards**

6.1. The App provides QR codes for membership identification and security purposes. These codes are unique to each membership type.

#### **7. Safety and Security**

7.1. As part of the new membership process, you may be required to watch an induction video and acknowledge safety procedures.

#### **8. User-Friendly Interface**

8.1. The App offers an intuitive, easy-to-navigate design for a seamless user experience.

#### **9. Intellectual Property**

9.1. All content, trademarks, and intellectual property rights related to the App belong to Oman LNG LLC and are protected by applicable copyright and trademark laws.

## **10. Privacy**

10.1. Your use of the App is subject to our Privacy Policy.

10.2. User Responsibility for Privacy and Security:

As a user of the App, you acknowledge and agree that you are responsible for maintaining the confidentiality and security of your account information and password. You are also responsible for all activities that occur under your account. You agree to:

- a) Ensure that your login information, including your password, is kept confidential and not shared with others.
- b) Regularly update and review your account information to maintain its accuracy and security.
- c) Promptly notify us if you discover or suspect any unauthorized use of your account or any security breaches related to the App.
- d) Be aware of and comply with all laws and regulations applicable to your use of the App, including those related to data privacy and transmission of personal data.

## **11. Governing Law**

11.1. These terms and conditions are governed by the laws of the Sultanate of Oman, and any disputes will be subject to the exclusive jurisdiction of the courts in Oman.

## **12. Contact Information**

12.1. For any questions or concerns regarding these terms and conditions or the App, please contact us at the provided Company email and phone number.

### **13. Changes to Terms**

13.1. The Company reserves the right to modify or update these terms and conditions at any time. It is your responsibility to review them periodically for changes.

13.2. Acceptance of Changes Through Continued Use:

Continued use of the application or the website after any such modifications or updates to these terms and conditions constitutes your acceptance of such modifications or changes. By continuing to use the application or website following any updates, you agree to be bound by and comply with the terms and conditions as modified. It is your responsibility to stay informed about any changes we may make to these terms and to understand how those changes may affect your use of our services.

By using the HAS Community App, you acknowledge that you have read, understood, and agreed to these terms and conditions.

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## **1. Introduction**

This Privacy Policy explains how Oman LNG LLC ("Company," "we," "us," or "our") collects, uses, shares, and protects the personal information and data of users ("you" or "your") of the HAS Community App ("App"). We are committed to safeguarding your privacy and ensuring the security of your personal data. By using the App, you consent to the practices described in this Privacy Policy.

## **2. Information We Collect**

2.1. Information You Provide: We may collect personal information that you voluntarily provide when using the App. This may include:

Personal identification information, such as your name, contact details, ID card, email, personal photo, and date of birth. Membership information, including membership type, status, and membership ID. Communication preferences and contact information.

Payment information for membership fees if applicable.

2.2. Automatically Collected Information: When you use the App, we may automatically collect certain information, including:

Device information, such as your device type, operating system, and unique device identifiers. Usage data, including app usage patterns, interactions, and session duration. Location information if you enable location services on your device. We may use this information to provide location-specific features and services.

## **3. How We Use Your Information**

We use the information we collect for the following purposes:

3.1. Membership Management: To manage and administer your membership, including registration, renewal, and cancellations.

3.2. App Features: To provide access to App features, such as event registration and communication about club events and announcements.

3.3. Improvement and Analysis: To analyze and improve the App's functionality, user experience, and content.

3.4. Communication: To send you important notifications, updates, and information related to the App and club activities.

3.5. Legal Requirements: To comply with legal obligations and respond to legal requests.

## **4. Data Security**

We take appropriate measures to protect your personal data from unauthorized access, disclosure, alteration, or destruction. These measures include encryption, access controls, and regular security assessments. However, no data transmission over the internet is entirely secure, and we cannot guarantee the security of your data.

### **4.1. Use of Cookies and Similar Technologies:**

Our application or website uses cookies and similar tracking technologies to enhance your user experience, gather usage data, and improve our services. By using our application or website, you consent to the use of these technologies as follows:

- a) Cookies are small data files stored on your device that help us recognize repeat users, facilitate ongoing access to and use of our site, and track usage behavior.
- b) We may also use other tracking technologies, such as web beacons, to collect information about your interactions with our application or website.
- c) The information collected through cookies and similar technologies may include, but is not limited to, your device type, browser type, operating system, IP address, and website usage.
- d) You have the option to disable cookies through your browser settings, but please be aware that some features of our application or website may not function properly without them.

This clause aims to inform you about our practices regarding cookies and similar technologies, ensuring transparency and giving you control over your data.

## **5. Third-Party Services**

The App may integrate with third-party services or link to third-party websites. We are not responsible for the privacy practices or content of these third parties. We recommend reviewing the privacy policies of third-party services before using them.

## **6. Your Choices**

You have the following choices regarding your personal information:

6.1. Access and Update: You may access and update your personal information through the App's settings.

6.2. Communication Preferences: You can manage your communication preferences, including opting out of promotional emails or notifications.

6.3. Data Deletion: You may request the deletion of your account and associated data by contacting us using the information provided in this Privacy Policy.

## **7. Children's Privacy**

The App is not intended for children under the age of 16. We do not knowingly collect or solicit personal information from children. If you believe a child has provided us with personal information, please contact us, and we will take steps to remove such information.

### **7.1. Immediate Action on Unauthorized Children's Information:**

If we become aware that we have inadvertently collected personal information from a child under the age of 16, we will take immediate steps to delete this information from our servers. If you are a parent or guardian and become aware that your child has provided us with personal information without your consent, please contact us as soon as possible. Upon receiving such a notice, we will act promptly to remove any such information and ensure that it is no longer stored or processed by us.

## **8. Changes to this Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our data practices or legal requirements. We will notify you of any material changes by posting the updated Privacy Policy within the App or by other means.

## **9. Contact Us**

If you have any questions, concerns, or requests regarding this Privacy Policy or the App's data practices, please contact us at:

Email: [info@omanlng.co.om](mailto:info@omanlng.co.om)

Phone: +968 24 609999

Address: Oman, Sur

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