

DESI TECHNOLOGIES, INC.

PRIVACY POLICY

VERSION: AUGUST 30, 2023

This Privacy Policy (the "Privacy Policy") is adopted by Desi Technologies, Inc. (the "Company").

Every user (a "User") who uses software provided by the Company (the "Desi App") to access or log into the digital network operated by the Company (the "Desi Network") must agree to abide by this Privacy Policy before and while using the Desi App or the Desi Network.

This Privacy Policy governs how the Company protects the personal identifying information of Users who offer or purchase services, including Prearranged Rides, and merchandise through the Desi App or Network. "Personal identifying information" refers to information that, when used alone or with other relevant data or information, can identify an individual.

1) Purpose.

- a. The Company is required to request and collect certain personal identifying information, as well as other information, of Users prior to allowing access to the Desi App or the Desi Network. This Privacy Policy will help Users understand what information the Company collects and how it protects such information.
- b. The Company may update this Privacy Policy from time to time as updates are made to the Desi App and Desi Network and privacy law changes. If the Company makes material updates to this Privacy Policy, it will notify all Users by electronic means. Users must agree to the most recent version of this Privacy Policy.
- c. The Company will protect the collected personal identifying information from Users but Users offering services or merchandise for sale are under an additional obligation to protect personal identifying information pertaining to Purchasers of said services or merchandise ("Purchaser Personal Identifying Information").
- d. A "Purchaser" is a person, including the persons accompanying such person for services, who uses the Desi App or Network to purchase merchandise or services, or schedule a Prearranged Ride with a driving User ("Transaction").
- e. A "Seller" is a person, including the persons accompanying such person for services, who uses the Desi App or Network to sell and market merchandise or services, including Prearranged Rides ("Transaction").
- f. A "Transaction" is an agreement to purchase or sell services or merchandise between Users, including but not limited to Prearranged Drives, professional services, and food delivery.

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- g. A “Prearranged Ride” means the provision of transportation services by a driving User to a User seeking ride services:
 - i. beginning when the driving user accepts a Purchaser’s request for transportation services through the Desi App or Network;
 - ii. continuing while the driving User transports the Purchaser in the driving User’s vehicle; and
 - iii. ending when the Purchaser, or the last requesting Purchaser in the case when more than one (1) Purchaser is transported on a Prearranged Ride, departs from the driving User’s vehicle.
- 2) No Users under the Age of Thirteen. In order to comply with the Children's Online Privacy Protection Act of 1998 (“COPPA”), the Company does not market its Desi App or Desi Network to any persons under the age of thirteen (13). The Company will not knowingly collect any personal identifying information from any person under the age of thirteen (13). If the Company determines that it has collected personal identifying information from a person under the age of thirteen then the Company will immediately delete such information and terminate access to the Desi App and Desi Network for the person who submitted such information to the Company.
- 3) Information the Company Collects. The Company may use various means to collect information, including “cookies,” as described in this Section.
 - a. Registration Information Provided by Users.
 - i. When a User registers to use the Desi App or the Desi Network, the Company may collect certain information, including the registrant’s name, email address, phone number, date of birth, and photograph. The Company may also request information related to financial accounts or payment methods used by Users.
 - ii. The name, email address, phone number, date of birth, and payment or financial account information of User registrants will be included in Purchaser Personal Identifying Information.
 - iii. Users offering driving services will also be required to provide information related to their driver’s license (including a photograph of the license), information related to the vehicle the driving User intends to use while using the Desi App or Desi Network, and information related to User’s vehicle insurance.

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- iv. Users offering professional services will also be required to provide information related to their professional license (including a photograph of the license), information related to their experience and education, and information related to User's professional liability insurance, if required by law.
 - b. Information Collected While Users Use the Desi App and Desi Network.
 - i. When a User uses the Desi App or Desi Network, the Company will collect the information provided by Users, information related to use of the Desi App or Desi Network, information about electronic devices used by Users, ratings of other Users, feedback provided by Users, and communications from Users.
 - ii. The Company may collect information about Users from other sources like service providers (such as to verify the identity of a User).
 - iii. The Company will collect location information pertaining to Users when they use the Desi App and Desi Network and the Company may collect information from Users when the Desi App is running in the background of their mobile phones or other electronic communications device.
 - iv. During Prearranged Rides, the Company will collect information related to the ride, including the date/time of the ride, the pickup location, the destination, the distance driven, the route taken by a driving User, payment information, and if the Purchaser used a promotional or referral code.
 - v. The Company will also collect information related to electronic and mobile communications between Users during, prior to, and after Prearranged Rides.
 - c. Information the Company Collects from Third Party Sources. Third parties provide the Company with information needed for certain of the Company's business activities, including background check, fraud detection, investigations, and insurance. The Company obtains this information to ensure the safety of Users during their use of the Desi App and Desi Network.
- 4) How the Company Uses Collected Information. The Company uses collected information as follows:
- a. Provide and Improve the Desi App and Desi Network. Information collected from Users is used to:

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- i. verify the identity of Users;
 - ii. maintain accounts on the Desi App and Desi Network;
 - iii. electronically connect Users and transmit locations data for the pickup of merchandise or service location for a Transaction;
 - iv. electronically connect Users and transmit locations of the pickup location and destination of a Prearranged Ride;
 - v. track Prearranged Rides;
 - vi. provide promotions to Users;
 - vii. deliver communications from/to the Company to/from Users;
 - viii. collect feedback and ratings;
 - ix. calculate fares and process payments;
 - x. perform testing and debugging;
 - xi. monitor the performance, security, and processing of the Desi App and Desi Network; and
 - xii. develop new products and features of the Desi App and Desi Network.
- b. Maintain Security and Safety. To maintain the security of the Desi App and Desi Network, and to ensure the safety of Users, the Company uses collected information to:
- i. authenticate and verify Users, and to prevent fraudulent registrations of Users;
 - ii. encourage safe Transactions and Prearranged Rides;
 - iii. verify that vehicles used by driving Users meet safety, legal, and regulatory requirements, and that Users providing services, including Prearranged Rides, are covered by proper insurance;
 - iv. investigate alleged violations of the Company's policies, requirements, terms of use, and guidelines;
 - v. investigate accidents and any related insurance claims; and

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- vi. ensure that Users who violate the Company's policies, requirements, terms of use, and guidelines are terminated from using the Desi App and Desi Network.
 - c. Provide Customer Support. The Company may use collected information to assist Users to provide proper levels of customer support.
 - d. Responding to Legal Proceedings and Requirements. The Company may be required to provide collected information to law enforcement or regulatory bodies pursuant to court orders, government investigations, or subpoenas.
- 5) How the Company Shares Collected Information. The Company will not sell any collected information, including collected personal identifying information, to any third parties.
- a. Sharing Between Users.
 - i. Purchaser Information Shared with Sellers.
 1. Pursuant to fulfillment of Transactions, including Prearranged Rides, the Company is required to share certain information pertaining to a Purchaser with Sellers in order to facilitate the Transaction. Such information may include the pickup location, the Purchaser's destination, and a rating of the Purchaser, depending on the nature of the Transaction.
 2. Such information may include certain Purchaser Personal Identifying Information, namely, the Purchaser's name and telephone number. Purchasers may optionally include a photograph when creating their account to use the Desi App and Desi Network and such photograph may also be shared with a Seller.
 3. Feedback and ratings submitted by Purchasers may be shared with Sellers upon the completion of Transactions but the identity of the submitting Purchaser will be redacted.
 - ii. Seller Information Shared with Purchasers. The Company will share with Purchasers, the Seller's name, profile photo, and rating. If the Seller is offering Prearranged Rides, the Company will also share real-time location data, and the make, model, color, and license plate of the driving User's vehicle.

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- iii. Lost Items. In the event a User believes that they have lost a personal item during a Prearranged Ride, the User should contact the Company through the Desi App with information related to a description of the lost item. The Company will then contact the relevant driving User and attempt to locate the lost item.
- b. Sharing with Third Party Service Providers. The Company will be required to share certain collected information to third parties for the following purposes:
 - i. to process User registrations and to verify the identities of Users;
 - ii. to provide the Desi App and Desi Network;
 - iii. to facilitate Transactions, including Prearranged Rides and merchandise sales;
 - iv. to process financial transactions;
 - v. to investigate any insurance claims;
 - vi. to detect fraud, unsafe behavior during Prearranged Rides, or possible violations of the Company's policies, requirements, terms of use, and guidelines;
 - vii. to provide access to any requested emergency services;
 - viii. to provide customer service; and
 - ix. to provide research and marketing activities.
- c. Legal Reasons.
 - i. The Company may be required to share collected information and personal identifying information, including Purchaser Personal Identifying Information:
 - 1. with law enforcement or regulatory bodies pursuant to court orders, government investigations, or subpoenas, or
 - 2. so that Company can protect or defend, or investigate alleged violations of, the Company's policies, requirements, terms of use, and guidelines.
 - ii. The Company may also share collected information in order to comply with required permits or licenses; to enforce the Company's policies,

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requirements, terms of use, and guidelines; and to exercise or defend the Company's legal rights or the rights of Users or other third parties.

- 6) Links to Third-Party Apps or Websites. The Desi App may contain links or references to third-party websites, products, or services. Those third parties may have privacy policies that differ from the Company's and Company is not responsible for those third parties and their websites, products or services. The Company suggests Users contact those third parties directly with questions about their privacy policies.
- 7) How the Company Stores and Protects Collected Information.
 - a. The Company will retain collected information for as long as necessary to provide Users access to the Desi App and Desi Network. The Company will retain collected information, including personal identifying information, submitted by Users for so long as the Users maintain an account to use the Desi App and Desi Network. The Company will retain transactional information related to Transactions for so long as required to ensure that the Company can perform its business functions, its tax obligations, its legal obligations, its customer service, and to ensure compliance with and enforce its policies, requirements, terms of use, and guidelines. The Company will, however, delete collected personal identifying information if requested by a User, although the Company will be required to delete the account of the requesting User.
 - b. The Company takes reasonable and appropriate information security measures to protect collected information. No security measure is completely effective, and the Company makes no warranty or guarantee against unauthorized access to its information technology systems.
- 8) Rights and Choices Regarding Collected Information.
 - a. Unless as described in the limited situations set forth in this Privacy Policy, the Company will not disclose any Purchaser Personal Identifying Information without the express written consent of the Purchaser to which such Purchaser Personal Identifying Information relates.
 - b. Users may login to their accounts they created to use the Desi App and Desi Network to access and determine the information collected and stored by the Company. Users may delete their collected personal identifying information, but the Company may be unable to provide access to the Desi App and Desi Network upon deletion of certain collected personal identifying information. Users seeking to delete such information may be required to delete their accounts and cease to use the Desi App and Desi Network. In some instances, the Company may be unable to delete a User's account, such as if the account

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is under investigation due to alleged safety violations or fraud. The Company may also be required to retain certain personal identifying information for legitimate business purposes (such as investigating insurance claims or criminal incidents) or to comply with legal or regulatory obligations upon account deletion.

- 9) Contact Us. Please contact the Company through the Desi App, or at the email address info@ridedesi.com, with questions regarding this Privacy Policy.