

Lost Password

Overview

Users must complete the Lost Password page to obtain a new password. Users will create a new password based on instructions received in an email. Users must enter information in all the fields in the **Username Option** section or all of the fields in the **Email Address Option** section.

Find this page

Follow the steps below to open the Lost Password page.

1. Enter the URL for Blackboard Learn into a Web browser.
2. Click **Login**.
3. Click **Forgot Your Password?**

Fields

The table below details the fields on the Lost Password page.

Field	Description
Username Option	
First Name	Enter first name.
Last Name	Enter last name.
Username	Enter Username. This field is case sensitive.
Email Address Option	
First Name	Enter first name.
Last Name	Enter last name.
Email	Enter email address.