



OBJECTIVE

Highly passionate Creative Writing Student with 5 years of work experience as an Emirates flight attendant and an avid author in poetry publication. Exceptional interpersonal skills gained through interacting with airline passengers and tutoring students.

EDUCATION

Webster University

Bachelor of Arts in Creative Writing
Minor: Film, Television, Video Production
12-2024

- Gleich Honors Scholar
- Phi Theta Kappa Distinguished Achievement Scholarship
- Webster 1970s Era Endowed Scholarship
- 3.9 GPA

St. Louis Community College

Associate of Arts in General Transfer Studies
05-2022

- Graduated cum laude - Honor
- 3.73 GPA

SKILLS

- Microsoft Office, iOS, Google Docs
- Adobe (Photoshop, Premiere Pro)
- Problem-Solving
- Critical Thinking
- Customer Service
- Verbal & Written Communication
- Team Collaboration
- Public-Speaking
- Presenting
- Relationship Building

LANGUAGES

- Vietnamese
- English
- Mandarin Chinese

FILM RELATED EXPERIENCE

Director: write and break down scripts, cast actors and instruct them to perform the artistic ideas, cooperate with cinematographer and crew to create set design and choose the best camera angles.

Short Film | 2022- 2023

- *Papa's Sock* (Drama)
- *The Cake* (Comedy)
- *The Snow Rides Shotgun* (Drama)

Director of Photography: works alongside a film director to translate their artistic vision into visual elements, including determining lighting and composition, as well as planning camera angles and shot lists.

Short Film | 2023

- *People Also Bark* (Drama)

Camera Operator, Gaffer, and Editor: responsible for setting up lights, shooting angles, filming videos, as well as editing footage including sounds, images, and color correction in the post-production process.

Documentary | 2023

- *Tutor Training Videos* at St. Louis Community College
- *The AR Wall Interview* at Webster University

PROFESSIONAL EXPERIENCE

Visitor Experience Associate

Contemporary Art Museum, MO | 04-2023 to Present

- Greet customers, answer general questions and direct to appropriate locations

ACCOMPLISHMENTS

Published Author:

- The Green Fuse 2023 at Webster University
- Meramec Currents Literary Journal 2022 & 2023
- Voyageur Magazine 2022
- AllPoetry Revision's End 2021

Awarded "Emerging Writer" 2021:

at St. Louis Community College at Meramec

ON-CAMPUS INVOLMENT

- **Community Researcher** - Asian American and Pacific Islander community-based digital storytelling project 2024 at Webster University
- **Teaching Assistant** - Keystone Seminar Placelessness 2024 at Webster University
- **Guest Poetry Reader** - Student Reading Night 2023 at Webster University & Voyageur Launch Party 2022 at St Louis Community College at Florissant Valley
- **Workshop Organizer** - Budgeting, Finance, and Investing Workshop at Webster University
- **Panel Presenter** - Webster University Teaching Festival 2023 & 2024
- **Survey Participant** in Psychological Research: Sound of Sleep at Webster University
- **Event Coordinator, MC** - Student Reading Night 2022 at Webster University
- **President** of Meramec Poetry Club 2022 at St. Louis Community College

VOLUNTEER EXPERIENCE

- **ESL Tutor** at Student Literacy Corps
- **Distributor** of eco-friendly bags to students in Campus Expo 2022 at St. Louis Community College
- **Distributor** of food in Lunar New Year Festival in St. Louis' Vietnamese Community at St. Mary's High School
- **Lecturer** for 3rd graders at Monroe Elementary School

PROFESSIONAL EXPERIENCE

- Operate telephone switchboard to answer, screen and forward calls to appropriate personnel
- Coordinate company events with venues and advise staff of pertinent details
- Monitor reception area to provide consistently safe, hazard-free environment for customers
- Maintain business office inventory and equipment by checking stock for needed supplies

Associate Tutor

St. Louis Community College, MO | 08-2021 to 12-2023

- Assist students with courses in Chinese, Astronomy, Earth Science, and Psychology by coaching students in study skills
- Utilize listening and questioning strategies to determine student needs and monitor progress
- Help students review and understand previous lessons to make connection with new lesson
- Train students to develop meta-cognition and critical thinking
- Motivate students and help them discover their own strengths and learning styles

Peer Mentor

St. Louis Community College, MO | 08-2021 to 05-2022

- Coached students in learning how to tackle various aspects of college life
- Facilitated presentations on various college success topics
- Assisted other team members in TRIO operational activities and events

Flight Attendant

Emirates Airline, Dubai, UAE | 05-2015 to 08-2020

- Ensured safety and security standards to be met before and during the flight
- Administered and coordinated emergency procedures or care, enhancing onboard safety
- Managed refreshments cart at scheduled intervals to give passengers food and beverages
- Anticipated needs of passengers to enhance comfort and promote enjoyable flight
- Provided guidance to customers on the wider Emirates product and network
- Displayed a warm, friendly, and courteous attitude by building rapport with customers
- Acted as a brand ambassador by displaying an immaculate image and uniform standards