Coinflow Labs™ Privacy Policy

Last Updated: June 1, 2024

Protecting your private information is our priority. This Statement of Privacy applies to Coinflow Labs Limited and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Coinflow include Coinflow Labs Limited. The Coinflow application is a technology application. By using the Coinflow application, you consent to the data practices described in this statement.

Collection of Your Personal Information

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include:

- (a) registering for an account;
- (b) entering a sweepstakes or contest sponsored by us or one of our partners;
- (c) signing up for special offers from selected third parties;
- (d) sending us an email message;
- (e) submitting your credit card or other payment information when ordering and purchasing products and services;
- (f) collecting your phone number to send you product updates.

We may collect additional personal information, such as online identifiers, IP addresses, and geolocation data, to enhance user experience and improve our services.

We may use your information for the purpose of, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Sharing Information with Third Parties

Coinflow does not currently sell, rent, or lease its customer lists to third parties. Coinflow may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. Additionally, your data may be shared with third parties for other ordinary business purposes, including but not limited to facilitating our sign-up and "KYC" (know your customer) processes.

Examples of these third parties include payment processors, analytics providers, and service vendors. Coinflow does not make any warrants or representations as to these third-party service providers or their applicable storage processes.

Coinflow may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to:

- (a) conform to the edicts of the law or comply with legal process served on Coinflow or the site;
- (b) protect and defend the rights or property of Coinflow; and/or
- (c) act under exigent circumstances to protect the personal safety of users of Coinflow, or the public.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

To submit a verifiable request, please contact us at <support@coinflowlabs.app>.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Children Under Thirteen

Coinflow does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this application.

If we become aware that we have collected personal information from a child under the age of thirteen without parental consent, we will take steps to delete such information as soon as possible.

Changes to this Statement

Coinflow reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our application, and/or by updating any privacy information. We review our Privacy Policy annually, and we encourage you to check this page periodically for updates. Your continued use of the application and/or services available after such modifications will constitute your:

- (a) acknowledgment of the modified Privacy Policy; and
- (b) agreement to abide and be bound by that Policy.

Contact Information

Coinflow welcomes your questions or comments regarding this Statement of Privacy. If you believe that Coinflow has not adhered to this Statement, please contact Coinflow at:

- Coinflow Labs Limited
- Email Address: <support@coinflowlabs.app>
- Mailing Address: 406 N Sangamon St, Ste 300, Chicago, IL 60642