

## **Algonquin Pines General Policies:**

- ✓ Be respectful of other guests
- ✓ Be respectful of the environment
- ✓ You must pick up after your dog(s)
- ✓ All guests and visitors must register upon arrival
- ✓ Check in is between 2pm - 8pm (Sunday-Thursday) and 2pm-9pm (Friday and Saturday)
- ✓ Check out by 11 am
- ✓ Outside wood not allowed inside Campground
- ✓ We encourage guests to have fun, however quiet hours are between 11pm and 8am
- ✓ No open alcohol off your site
- ✓ Narcotics, excessive drinking and profanities are unwelcome
- ✓ Please be responsible with your campfires; obey fire ban notices and extinguish if you are leaving your site

## **Payment Policies:**

- ✓ Reservations are confirmed by payment in full via our website [www.algonquinpines.ca](http://www.algonquinpines.ca) or telephone 705-635-1262
- ✓ An invoice will be emailed to you upon reservation
- ✓ See below for changes and cancellations

## **Reservation & Cancellation Policies:**

We don't believe in initial reservation fees (pretty awesome, right?) However, if your plans change please give us a call or go to [checkfront.com](http://checkfront.com) and log into your account to view, change, or cancel bookings, but remember that full refunds are not provided for changes or cancellations. You will be charged a penalty fee. The penalty is based on how far in advance you are canceling the reservation.

We request fifteen (15) days notice, prior to arrival, for any cancellations or changes to your reservation. After this time, we are unable to provide a refund.

If you want to change or cancel a reservation and it is sixteen (16) days to 2 months prior to your arrival, we will be happy to provide you with a 75% refund. Anything beyond 2 months, you will receive a refund in full.

Please note that refunds are not provided for long weekends.

## **Late Arrivals and No Shows:**

Your reservations will be held until 10am the day after your scheduled arrival date. After this time, it is considered a No Show, meaning your reservation will be cancelled

and you will lose your site. If you are delayed at the last minute, please notify the park office directly so that your site is held for you and is not cancelled.

If you choose to depart earlier than planned, for any reason, you will be responsible for all original nights booked at the time your reservation was made.

Additional Vehicles: the fee for one vehicle is included in your campsite fee, all other vehicles must purchase an "Additional Vehicle Permit" at the park upon registration for \$10.00/night.

### **Car Camping Rules:**

- ✓ The campsite permit holder must be eighteen years of age or older.
- ✓ No more than six people can occupy a campsite unless these people comprise a single family of parents and their children.
- ✓ Parking for one vehicle is included with your campsite permit. Additional vehicle permits must be purchased when you check-in. They may need to be parked in a separate designated parking area away from your campsite.
- ✓ Reservations can be made up to 8:00 pm on your day of arrival.
- ✓ Where space permits, you are allowed up to three pieces of shelter equipment plus one dining shelter/tarp on your campsite. Only one piece of shelter equipment can be a tent trailer, house trailer, motor home, or self-propelled camping unit.
- ✓ Check-in time is after 2:00 pm and check-out time is before 11:00 am.

### **Rustic Cabin and Canvas Bell Tent Accommodation Rules:**

- ✓ The campsite permit holder must be eighteen years of age or older.
- ✓ A security deposit of \$200.00 will be required upon arrival. Once the Cabin/Bell Tent is inspected following checkout, the deposit will be returned to you.
- ✓ The minimum length of stay for our rustic cabin is 7 consecutive nights.
- ✓ Parking for one vehicle is included with your campsite permit. Additional vehicle permits must be purchased for all other vehicles when you check-in. They may need to be parked in a separate designated parking area away from your roofed accommodation.
- ✓ Smoking and vaping are prohibited in all roofed accommodations.
- ✓ Cooking in canvas bell tents is not permitted.
- ✓ You are expected to read and understand the rules, restrictions, amenities, and information on what to bring for the roofed accommodation you are reserving.
- ✓ We love animals; however, no pets are permitted in the Canvas Bell Tents. Please consider one of our car camping sites.

## Smoking and Vaping

Hey, we're not judging anyone (you do you!), however please be respectful. Smoking tobacco or cannabis, or using an electronic cigarette to vape any substance (including cannabis) is not permitted in certain areas of the park, including:

- enclosed public places, including washrooms;
- sheltered areas with a roof and more than two walls;
- children's playgrounds and 20 m from the perimeter of the playground;
- sporting areas, such as volleyball, playground, mini-putt areas, designated swimming areas, and adjacent spectator areas, as well as 20 m from the perimeter of the sporting or spectator areas.

Most importantly, litter is litter; pick up your butts! Don't flatter yourself, no one else wants to touch your butt.

