

Canoe2, a busy local Canoe Hire Company is now based at the Boathouse within the Rushden Lakes development and requires new team member for the forthcoming 2022 season. These new team members will play a central role in helping us offer an exciting one stop shop for paddling adventures to a huge audience. This will include us providing:

- Canoe Hire on the River Nene
- Short Break canoeing holidays on the River Nene
- Short term paddle craft hire on the lake
- **Stand Up Paddle Board Centre – New for 2022**
- Paddle Team Events
- Meeting Room Hire

Position Description

Job Title: **Team Hand** (Part Time, Ideal for students)

Job Summary: To Assist with the day to day running of boat hire services on the lake and river creating an enjoyable and memorable experience and delivering excellent customer service.

Estimated Start Date: Late March 2022

Remuneration: dependent upon age, experience and any Paddlesport qualifications held.

Main Activities:

- Maintain high quality standards of operation/equipment cleanliness
- Supplying customers with safety and all other equipment
- Cleaning and maintaining equipment and craft
- Assisting customers when they start and end their experience.
- Ensure all returned equipment is ready and clean for the next customer.
- Loading and unloading canoe trailers.
- General site duties (sweeping, mopping, sorting equipment, cleaning & tidying up).
- Assist with setting up hire craft and equipment at the start of the day and clearing away at the close.

Special Conditions:

- Arrangement of working hours will need to be in keeping with the operational and business requirements of Canoe2.
- Working hours will mainly be at weekends and during school/bank holidays and, from May, some evenings as well.
- **Please note, leave will be restricted during the peak summer holiday season. Holiday leave during the School Summer Holiday will not be permitted.**

- Occasionally, training and meetings will be organised outside normal working hours. The post holder will be expected to attend whenever practicably possible.
- The reputation of Canoe2 is extremely important. It is a condition of employment that, whether inside or outside of working hours, the post holder upholds this reputation by positively promoting Canoe2.

Knowledge and Qualifications:

- Paddle sport experience and paddle sport qualifications are of benefit though not essential.

Work Experience:

- No previous experience of this industry is necessary as full training will be given.

Capabilities (Skills and Behaviours):

- Be confident to converse with customers and build a genuine rapport.
- Have a high-level sense of responsibility, enthusiasm and reliability.
- Work efficiently under pressure.
- Self-motivated busy work ethic. Can demonstrate natural enthusiasm.
- Have the ability to continually think ahead.
- Be able to maintain the highest level of professionalism and integrity.
- Possess a genuine 'can do' approach.
- Be a genuine team player.

Key Role requirements:

- This is a very physical role, so you need to have a good level of physical health and fitness.
- **Summer School Holiday availability is essential. If you plan to travel for a summer holiday During the school summer holiday, then this position will not be suitable for you.**
- Total reliability and trustworthy.
- Must be able to work at weekends/bank holidays and consider these as normal working days.
- Be a confident swimmer and confident around water.