

Canoe2, a busy local Canoe Hire Company is based at the Boathouse within the Rushden Lakes development and requires a new team member for the forthcoming 2022 season. This new team member will play a crucial role in helping us offer an exciting one stop shop for paddling adventures to a huge audience. This will include us providing:

- Canoe & Kayak hire on the River Nene
- Short Break canoeing holidays on the River Nene
- Short term paddle craft hire on the lake
- Stand Up Paddle Board Centre – New for 2022
- Paddle Team Events
- Meeting Room Hire

Position Description

Job Title:

River Canoes Collection Driver (part time seasonal work at weekends)

Job Summary:

Your task will be to provide a Canoe collection service for our customers and effectively connect with them at the end of their paddle adventure to ensure their experience is concluded in professional and efficient way. This role offers a fabulous working environment, and you will work within the beautiful Nene Valley. A truly unique job role!

Contract period: mid-June to mid-September 2021

Hours of work Required: 10 hours per week split over Saturday/Sunday PM

Additional hours will be required on Bank Holiday's

Remuneration/Benefits: £18 Per hour

Good Staff Discount Scheme

Staff Uniform

Main Activities:

- Drive company vehicles with canoe trailers and collect canoes and all other associated equipment from designated locations along the river.

- Transport customer luggage to overnight accommodation (customers participating in multi day trips) Also collection on the following day.
- End of trip logistical operations, meet and greet customers at their end location and assist them in their return to their start point – respond to events and changes to plans as they occur.
- Cleaning of all equipment after use.
- Carry out vehicle checks and basic weekly maintenance.

Special Conditions:

- Arrangement of working hours will need to be in keeping with the operational and business requirements of Canoe2.
- Working hours will include weekends and bank holidays.
- The post will involve working alone and unsupervised at our key collection locations along the River Nene.
- The reputation of Canoe2 is extremely important. It is a condition of employment that whether inside or outside of working hours the post holder upholds this reputation by positively promoting Canoe2.

Knowledge and Qualifications:

- Full clean driving licence with C1+E.

Work Experience:

- Experience working in a leisure related environment involving customer service is desirable though not essential.
- Be in a face to face working environment with customers.

Capabilities (Skills and Behaviours):

- Excellent communication skills are essential.
- The ability to quickly build a genuine strong rapport with customers.
- Have a good sense of responsibility and demonstrate positive energy.
- Work efficiently under pressure
- An ability to continually think ahead.
- Be able to maintain the highest level of professionalism and integrity.

All applications to: richard.nelson@canoe2.co.uk Please enclose latest C.V. with accompanying letter.

- Be thorough and work with a methodical approach combined with an attention to detail.
- Have a good level of general practical skills
- Possess a genuine 'can do' approach.

Key Role requirements:

- Experience of driving a vehicle with a trailer.
- Have a good level of physical health and fitness.
- Must be able to work at weekends & Bank Holidays and consider these as normal working days.
- Must be available for work throughout the Summer School Holiday.
- having a good understanding of the geography of the Nene Valley is beneficial though this can be covered within the induction program.