

## **WEDNESDAY, JUNE 15**

1:00pm - 7:00pm

## **Committee Members and Attendees Arrive / Early Registration**

Stop first at the Ranch House to sign the ranch waiver and pick-up your cabin key. A map showing your cabin location will be available with your key.

CAOS program committee members and scholarship winners will be available around the ranch to help welcome attendees as they arrive to provide conference information.

5:30pm - 6:30pm

#### **Dinner at Ranch House**

Enjoy delicious home cooking throughout the conference. Meals, unless noted otherwise located in the Ranch House. You will not leave this conference hungry that is for sure.

8:00pm

#### Social

The Trading Post, a saloon, located in the heart of the Woodside Ranch will be open with a variety of beverage options, a game room, and late-night food options available including Wisconsin Cheese Curds.

Committee Members will be available to answer any questions at dinner and the Trading Post.



## **THURSDAY, JUNE 16**

7:00am - 8:30am Breakfast at Ranch House

8:00am - 12:00pm Pre-Conference Activities

\*Pre-Registration required via Travel Form / activities subject to change

Golfing (9 holes) – Meet outside Ranch House at 7:15a

Chula Vista Cold Water Canyon - http://wisconsindellsgolf.com/ Clubs and balls will be provided upon arrival at the club house

Axe Throwing & Escape Room - Meeting outside Ranch House at 9:15a

Asgard Throw - https://www.asgardaxethrow.com/

Exclusive Escape Room - https://elusiveescaperooms.com/

Don't want to leave the Ranch? Take part in fishing, canoeing, or enjoy the Wisconsin summer poolside at the Woodside Ranch.

8:00am - 11:00pm Registration

Stop first at the Ranch House to sign the ranch waiver and pick-up your cabin key. A map showing your cabin location will be available with your key.

CAOS program committee members and scholarship winners will be available around the ranch to help welcome attendees as they arrive to provide conference information.

12:30pm - 1:30pm Lunch at Ranch House

2:00pm – 2:45pm #CAOS22 Conference Welcome and Introduction

Everyone will meet as a group in the theater as an official welcome to the conference. A great opportunity to learn where fellow attendees are from and backgrounds, ask questions about the Woodside Ranch, and a review of the schedule will cap off the welcome. Please come dressed in athletic gear and prepared to play everyone's favorite schoolyard pastime, kickball, following the welcome.

2:45pm – 3:30pm Keynote Speaker

Hatcher Parnell - Director, Office of Executive Protection Services at USC

Your brand is always on. Everyone knows someone in this industry. You've heard the saying but how do we apply that to our daily lives? How do we present ourselves in the best light and create a culture of excellence in our daily lives?

**Presenter**: Robby Jeffries

**Location:** Theatre



4:00pm - 6:30pm

#### **World Games Introduction, Kickball Tournament**

(5 points per win)

At the Woodside Ranch Sports Complex, a short 5-minute ride from the ranch, CAOS conference attendees will be split into their World Games teams. The World Games chair will explain the rules of the games and the different ways to achieve points. World Games will be sure to bring out the competitive side of you while working on teamwork and communication, two imperative qualities within the Collegiate Athletic field. Team with the most overall scored runs after all games will receive an extra 5 points!

Don't like kickball? Don't Worry! CAOS will also provide corn hole, Frisbee and drinks.

Meet outside the Ranch House for transportation to Sports Complex starting at 3:30pm.

Organizer: Brooks Imhoff

**Location:** Woodside Sports Complex

6:45pm Dinner at Old Towne

7:45pm Social

**Location:** Trading Post



## FRIDAY, JUNE 17

7:15am - 9:00am

#### **Breakfast Ride**

One of the most unique parts of the conference is enjoying an early morning horseback ride before sitting down to a hot breakfast served on an outdoor wood fired griddle. Ride starts promptly at 7am, conference attendees should be across the street (look both ways) at the stables by 6:45am in order to have enough time to select a horse to ride. In the event of rain delay, ride will be moved to Saturday morning.

9:30am - 10:45am

### **Securing SoFi Stadium**

Michael Beamer – VP of Security, SoFi Stadium & Hollywood Park Adrian Esquilin – Senior Account Manager, CSC

Creating a security plan for 70,000 seat stadium is no easy feat. After hosting major concerts, WrestleMania, and a Super Bowl, there have been many lessons learned. Michael and Adrian go into security planning, application of processes, and lessons learned during their time at SoFi Stadium.

Presenter: Robby Jeffries

**Location:** Theatre

11:00am - 12:00pm

## Finding Solutions in Event Staffing Jay Brock – SVP of Operations, CSC

As we move out of the era of pandemic staffing issues and into a world of rising inflation struggles, it's a competitive market for finding and retaining a reliable and quality event staff. Whether you handle event staffing in-house or look to a third party for assistance, the challenges remain the same. Jay will share industry leading recruiting, training, and retention practices that CSC has developed over his 30 years with the company.

**Presenter:** Bryan Spraggins

**Location:** Theatre

12:30pm - 1:30pm

#### **Lunch at Ranch House**

1:45pm - 3:00pm

#### NCAA Championships: Coming to an Arena Near You

Seth Kesler – Associate AD/Facilities & Event Management, Michigan State
Preparing for an NCAA championship bid is a process in itself. If awarded the bid,
the planning can be a full-time job. What are ways we can help prepare our event
managers and venues to put forward their best bid applications and host

championships successfully?

<u>Presenter</u>: Tyler Pasek <u>Location:</u> Theatre

3:15pm - 3:45pm

World Games: Minute to Win It!

Organizer: Brooks Imhoff Location: Game Room

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4:00pm – 5:15pm Preparing for a Field/Court Intrusion

Lt. Adam Boardman - Special Events Lieutenant, UW-MPD

More and more we are seeing football field and basketball court stormings after big wins and major upsets. While these can be fun for the fans, they can be a nightmare for event and security officials if preparation has not happened. Adam will dive into some case studies and give best practices for being ready for your

schools' next big win.

**Presenter:** Katie Pietrowiak

**Location:** Classroom

5:30pm - 6:30pm Dinner at Ranch House

6:45pm – 8:00pm World Games: Basketball Relay Race/Knockout

Organizer: Brooks Imhoff Location: Barnasium

8:00pm Social

**Location: Trading Post** 



## **SATURDAY, JUNE 18**

7:30am - 8:30am

**Breakfast at Ranch House** 

9:00am - 10:15am

Working on the Now While Preparing for the Future: Maintaining Athletic Facilities Kaitlyn Schindler - Asst. Athletic Director of Facilities, Texas A&M

We all have our great facilities that we love to show off whenever we get the chance. We also have our...not so fantastic facilities that we limp along until the renovation comes. Both need attention but in different ways. Getting the most life out of your facilities is the focus.

Presenter: Abby Everard

Location: Theatre

------ Breakout Sessions – Choose one of two presentations

10:30am - 11:00am

Graduate Assistantship and Internship Focused Conversation Sarah Brushaber – Director of Event Operations, Michigan State Robby Jeffries – Director of Facilities & Events, Kansas

Tyler Pasek – Asst. Director of Event Operations, Kansas State

Most departments need more support than just the full-time staff they are allotted. Learn how other organizations have developed their internship and graduate assistant positions to help support their departments.

Presenter: Robby Jeffries

Location: Theatre

OR

## Can You Hear Me Now?

#### Milton Jaramillo - Corporate Administration Manager, CSC

In an industry where clear communication between different groups is essential, what are ways that we can use the latest and greatest technology to our advantage? Services like WAVE OnCloud, GETS, & WPS are tools that you can use to help communicate on a daily basis to emergency situations.

<u>Presenter</u>: Bryan Spraggins <u>Location</u>: Classroom

11:15am - 12:15pm

## **Managing Large Crowds**

# Brooks Imhoff, Safety & Events Services Manager, Value City Arena at Jerome Schottenstein Center

Not all crowds are the same. As event and security professional, it is up to us to provide a safe environment for all of our guests. This can prove to be difficult in various crowd settings: concerts, festivals, large sporting events, and the like. In this session, we will discuss crowd management basics as well as discuss various crowd dynamics from case study events.

**Presenter:** Robby Jeffries

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**Location:** Theatre

12:30pm - 1:30pm Lunch at Ranch House

1:45pm – 2:15pm Conference Picture

Be a part of CAOS History... Each year a picture is taken for the record books!

Please be sure to wear your CAOS gear to the picture.

<u>Organizer:</u> Jim Granger <u>Location:</u> Horse Corral

2:30pm – 3:15pm Managing Work/Life Balance

Michael Turner - Sr. Associate AD of Internal Operations, Nevada

Shane Burgess - Director of Events, Wisconsin

Katie Pietrowiak – Asst. Director of Events, Wisconsin

Coming out of a pandemic, work from home might seem like something from a distant past. Events are back and stronger than ever regardless if staffing levels have recovered. We hear about work/life balance all the time, but how can you

apply it to your day-to-day activities?

**Presenter:** Katie Pietrowiak

**Location:** Theatre

3:30pm - 4:30pm CEIA Presentation

CEIA will be presenting their newest technology: Opengate.

<u>Presenter</u>: Jim Granger Location: Theatre

4:45pm - 5:30pm Social Round Table: *Pre-conference Homework* 

We are dealt with similar issues on a daily basis, from staff training, to visiting team guides, credential design and distribution, emergency planning, and a variety of other topics and issues. Join fellow conference attendees to discuss different ideals and methods. Credential boards, credentials, timing sheets, and

various other sample handouts are encouraged to be brought.

Organizer: Robby Jeffries Location: Game Room

5:45pm – 6:15pm World Games Finale – Obstacle Course

Organizer: Brooks Imhoff

**Location:** Sand Volleyball Courts

6:30pm - 7:30pm Cookout Dinner

Enjoy an excellent cookout with your fellow conference attendees in the woods

of Woodside Ranch.

Location: Picnic Shelter between Tennis and Sand Volleyball Courts



8:00pm - 9:00pm "SWAG" Presentation & Awards

Raid the marketing and equipment closets before you come! Bring t-shirts, hats, polos, marketing giveaways, whatever you what that is branded for your school or organization. At this time, we will have a SWAG grab based on the final

standings of the World Games.

**Location:** Theatre

9:00pm Social

**Location:** Trading Post

## **SUNDAY, JUNE 19**

6:00am – 4:00pm Depart Woodside Ranch

7:30am - 8:45am Breakfast at Ranch House

12:30pm - 1:30pm Lunch at Ranch House

## Don't Forget to Follow Along for Schedule Updates:



