

Hisense

Refrigerator Use & Care Guide

Model:
RF210N6ASE

For questions about features, operation/performance, parts or service,
call: **1-855-344-7367**

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Disclaimer:

Images throughout this document are for illustrative purposes only and may differ from the actual product.

Thank you for choosing Hisense. We are sure you will find your new refrigerator a pleasure to use. However, before you use the appliance, we recommend that you carefully read the instructions, which provide details about installing and using the product. Please keep this manual for future reference.

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Refrigerator Safety

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others. All safety messages will follow the safety alert symbol and either the word "DANGER," "WARNING" or "CAUTION."

These words mean:



DANGER

An imminently hazardous situation. You could be killed or seriously injured if you don't immediately follow instructions.



WARNING

A potentially hazardous situation which, if not avoided, could result in death or serious bodily injury.



CAUTION

A potentially hazardous situation which, if not avoided, may result in moderate or minor injury.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

Important Safety Instructions

WARNING: To reduce the risk of fire, electrical shock, injury to persons, or damage when using the refrigerator, follow basic precautions, including the following:

- Ensure everyone using this appliance is familiar with its operations and safety features.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, unless supervised or properly instructed.
- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- If the power supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person to avoid a hazard.
- Disconnect power before servicing.
- Do not use electrical appliances inside the food storage compartments of the refrigerator, unless they are of the type recommended by the manufacturer.
- Replace all parts and panels before operating.
- Flammable refrigerant used. To be repaired only by trained service personnel. Do not puncture refrigerant tubing.
- Flammable refrigerant used. Dispose of properly in accordance with federal or local regulations.
- Flammable refrigerant used. Follow handling instructions carefully. Risk of fire or explosion due to puncture of refrigerant tubing.
- Use nonflammable cleaner.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Keep flammable materials and vapors, such as gasoline, away from refrigerator.
- **CAUTION:** Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Keep ventilation openings in the appliance enclosure or in the built-in structure clear of obstruction.
- Connect to potable water supply only.
- Use two or more people to move and install refrigerator.
- Children should be supervised to ensure that they do not play with the appliance.

Read and Save These Instructions

Proper Disposal of Your Old Refrigerator

WARNING

Suffocation Hazard

Remove doors from your old refrigerator.
Failure to do so can result in death or brain damage.

IMPORTANT: Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous- even if they will sit for “just a few days.” If you are getting rid of your old refrigerator, please follow these instructions to help prevent accidents.

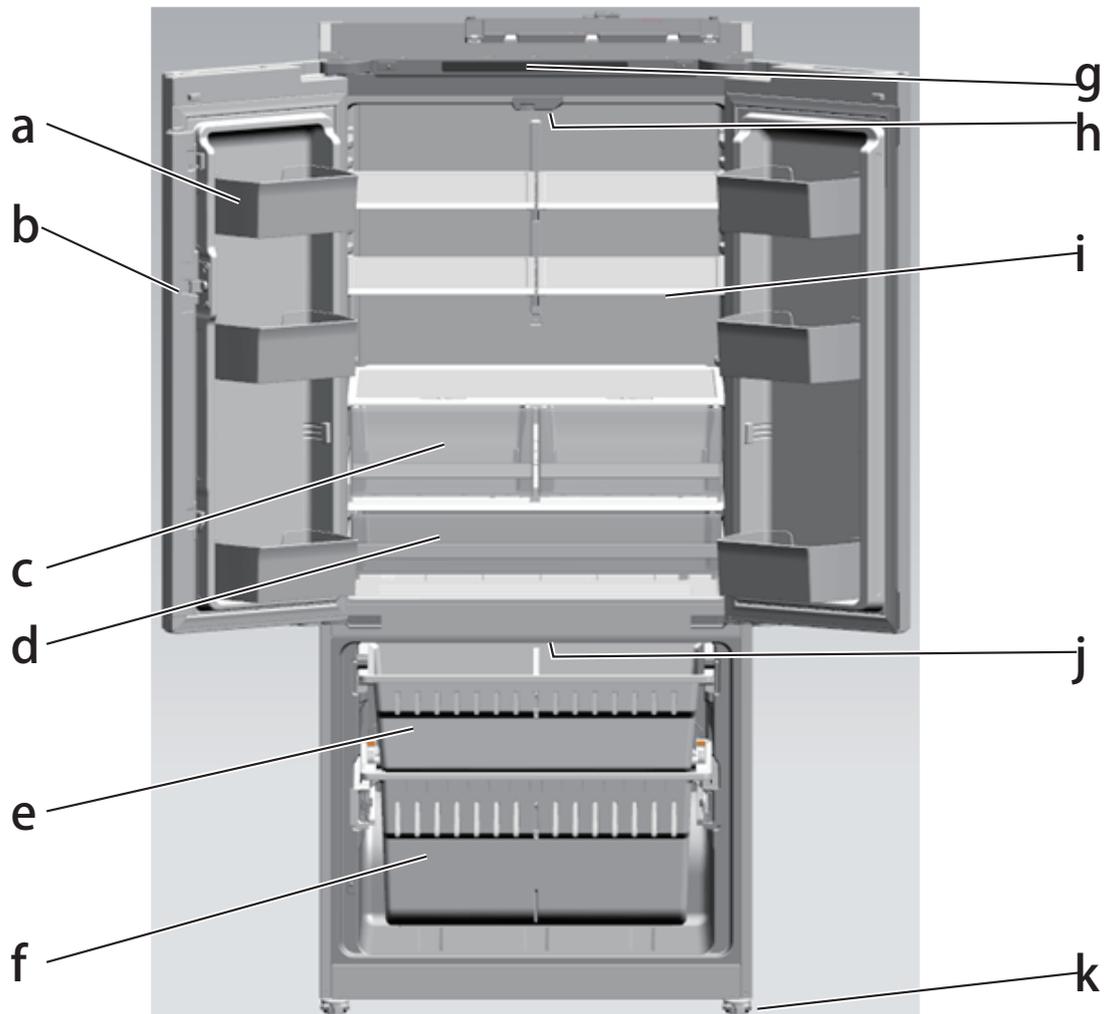
DANGER: Risk of child entrapment. **Before You Throw Away Your Old Refrigerator or Freezer:**

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

Important information to know about disposal of refrigerants:

Dispose of refrigerator in accordance with Federal and Local regulations. Refrigerants must be evacuated by a licensed, EPA certified refrigerant technician in accordance with established procedures.

Parts and Features



- | | |
|--------------------------|-------------------------------|
| a Door Bin | f Freezer Storage Compartment |
| b Mullion | g Control Panel |
| c Storage Drawer | h Refrigerator LED Light |
| d Full-width Drawer | i Glass Shelves |
| e Freezer Storage Drawer | j Freezer LED Light |
| | k Leveling Leg |

NOTE: Your model may look different from this and other images in this manual, depending on your model's features.

Installation Requirements

Location Requirements

! WARNING



Explosion and Fire Hazard

Keep flammable materials and vapors, such as gasoline, away from appliance.

Failure to do so can result in death, explosion or fire.

IMPORTANT: This refrigerator is designed for indoor, household use only.

Temperature

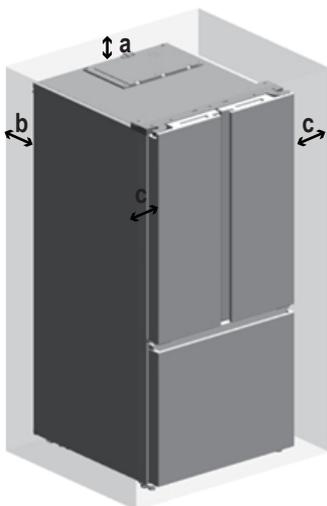
This refrigerator is intended for use in a location where the temperature ranges from a minimum of 55°F (13°C) to a maximum of 110°F (43°C). The preferred room temperature range for optimum performance, which reduces electricity usage and provides superior cooling, is between 60°F (15°C) and 90°F (32°C). It is recommended that you do not install the refrigerator near a heat source, such as an oven or radiator.

Ventilation

Adequate air circulation around the refrigerator is required for efficient operation.

To ensure proper ventilation, maintain the recommended clearances.

Recommended Clearances



a 4" Above(From top of the door)

b 2" Behind

c 1" Each Side

NOTE: If you place the refrigerator next to a fixed wall, leave 10" minimum space to allow the door to swing open.

Electrical Requirements

! WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove the ground prong from the power cord plug.

Do not use an adapter.

Do not use an extension cord.

Failure to do so can result in death, fire or electrical shock.

Before you move your refrigerator into its final location, it is important to make sure you have the proper electrical connection.

Recommended Grounding Method

A 115 volt, 60 Hz, AC only 15- or 20-amp fused, grounded electrical supply is required. It is recommended that a separate circuit serving only your refrigerator be provided. Use an outlet that cannot be turned off by a switch. Do not use an extension cord.

NOTE: Before performing any type of installation or cleaning, disconnect the refrigerator from the electrical source. When you are finished, reconnect the refrigerator to the electrical source and reset the temperature controls to the desired setting.

Installation Instructions

Unpack the Refrigerator

WARNING



Fire or Explosion Hazard

Do not puncture refrigerant tubing.
Follow handling instructions carefully.
Flammable refrigerant used.
Failure to do so can result in death, explosion or fire.

IMPORTANT: Handle with care when moving refrigerator to avoid either damaging the refrigerant tubing or increasing the risk of a leak.

WARNING

Excessive Weight Hazard

Use two or more people to move and install refrigerator.
Failure to do so can result in back or other injury.

Remove the Packaging

- Remove tape and glue residue from surfaces before turning on the refrigerator. Rub a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.

NOTE: Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your refrigerator. For more information, see “Refrigerator Safety.”

- Dispose of/recycle all packaging materials.
- If the refrigerator has been in a horizontal or tilted position for any period of time wait 4 hours before plugging it in to allow the oil to settle into the compressor.

When Moving Your Refrigerator:

Your refrigerator is heavy. When moving the refrigerator for cleaning or service, be sure to cover the floor with cardboard or hardboard to avoid floor damage. Always pull the refrigerator straight out when moving it. Do not wiggle or “walk” the refrigerator when trying to move it, as floor damage could occur.

Clean Before Using

After you remove all of the packaging materials, clean the inside of the refrigerator before using it. See the cleaning instructions in “Refrigerator Care.”

Important information to know about glass shelves and covers:

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

Door Removal (only if needed)

Measure the refrigerator to make sure it will fit through the doorway. If the refrigerator cannot pass easily through the doorway, follow the instructions to remove the two refrigerator compartment doors and the front panel of the freezer drawer.

WARNING



Electrical Shock Hazard

Disconnect power before removing doors.

Reconnect ground wire before operating.

Failure to do so could result in death or electric shock.

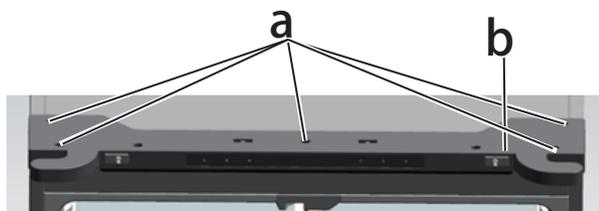
Tools needed

- Phillips Screwdriver
- 4 mm Hex-key Wrench
- 8 mm Socket Wrench

Remove the Doors

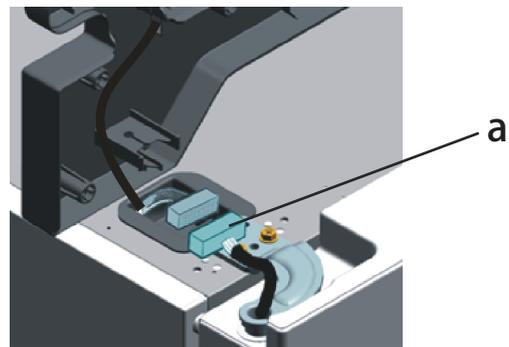
IMPORTANT: Keep the refrigerator doors closed until you are ready to lift them from the cabinet.

1. Unplug refrigerator or disconnect power.
2. Using a Phillips screwdriver, remove the three screws attaching the hinge cover and control panel to the top of the cabinet.



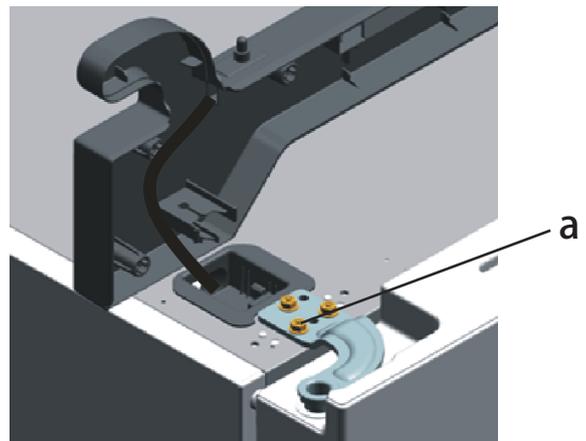
a Screws
b Hinge Cover

3. Gently lift the hinge cover, keeping the wire harness attached, and move the cover/wire harness assembly behind the door hinges on the cabinet top.
4. Disconnect the harness from the door by using a release clip on the harness connector, then separate the two ends (only the left side).



a Wiring Harness

5. Using an 8 mm socket wrench, remove the three screws fastening the top hinge to the cabinet.



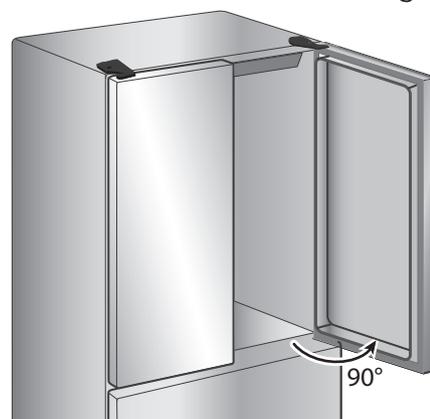
a Screws

NOTE: Provide additional support for the door while the hinge is being removed. Do not depend on the door gasket magnets to hold the door in place while you are working.

6. Remove the top door hinge.

IMPORTANT: For the door to close properly in the future, DO NOT lift the door from the bottom hinge if it is open to an angle narrower than a 90° angle.

7. Open the door to a 90° or wider angle.

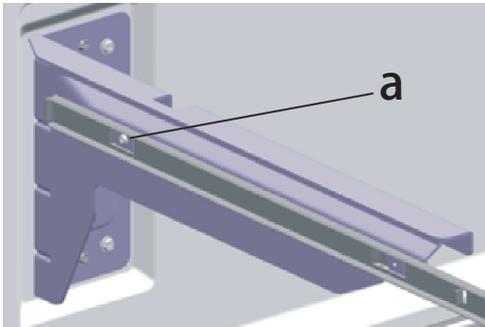


8. Using both hands, lift the door off the bottom hinge and set it onto a soft surface to protect the finish.

9. If necessary, use a hex-key wrench to remove the two bolts fastening the bottom hinge to the front of the cabinet, and then remove the hinge.
10. Repeat this procedure to remove the other door.

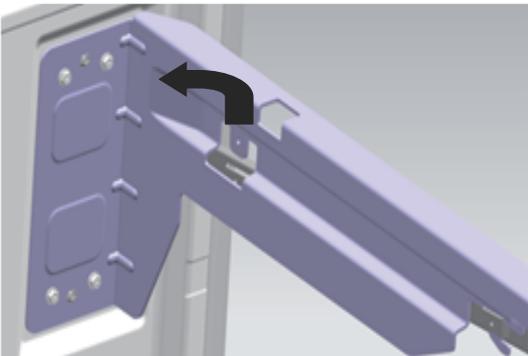
Remove the Front of the Freezer Drawer

1. Slide open the freezer drawer to its full extension.
2. Slide open the upper storage drawer to its full extension.
3. Remove the upper storage drawer from the glide rails by lifting up and pulling out at an angle.
4. Remove the lower storage compartment by lifting upward at an angle.
5. Remove one fixing screw (left and right each) from the side of the slide rail.



a Screws

6. Grab the drawer door by using both hands and pull it up to make sure the door detaches from the front of the slide rail and then move forward to remove the freezer drawer door.



7. Set the drawer front on a soft surface to protect the finish.
8. Slide the drawer glide rails into the cabinet.
9. Move the refrigerator through the doorway and into the room near the water and electrical connections.

Replace the Doors

1. If removed, reinstall the bottom hinge.
2. Using two or more people, set the refrigerator door onto the bottom hinge.
3. Insert the top hinge into the top of the door.
4. Using the three screws removed earlier, fasten the top hinge to the top of the cabinet.
NOTE: Left-hand door only, replace the ground screw into the top hinge.
5. Repeat steps 1 through 4 to replace the opposite door.
6. Using the three screws removed earlier, reinstall the top hinge cover and control panel to the top of the cabinet.

IMPORTANT: The refrigerator must be located on a solid, level surface that is strong enough to support the refrigerator fully loaded.

- Before moving, retract the leveling legs to avoid scraping the floor.
- The refrigerator has wheels, which should be used for only forward and backward movement.

NOTE: Trying to move the refrigerator sideways may damage your floor.

Complete the Installation

WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.
Do not remove the ground prong from the power cord plug.
Do not use an adapter.
Do not use an extension cord.
Failure to do so can result in death, fire or electrical shock.

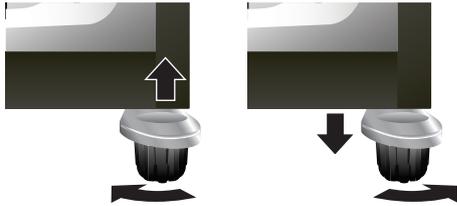
1. Plug into a grounded 3 prong outlet.
NOTE: This refrigerator begins operating as soon as it is connected to the power supply.
2. Move the refrigerator into its final location, making sure to maintain the recommended clearance.

Level Refrigerator (if needed)

The refrigerator must be level to maintain optimal performance and appearance.

1. Turn the leveling feet on the bottom, front of the cabinet to raise or lower that side of the refrigerator until the refrigerator is level side-to-side.
2. Turn both feet, by the same amount, to slightly raise the front of the refrigerator. This will make it easier for the doors to close.

NOTE: Having someone push against the top of the refrigerator takes some weight off the leveling feet. This makes it easier to turn the feet.

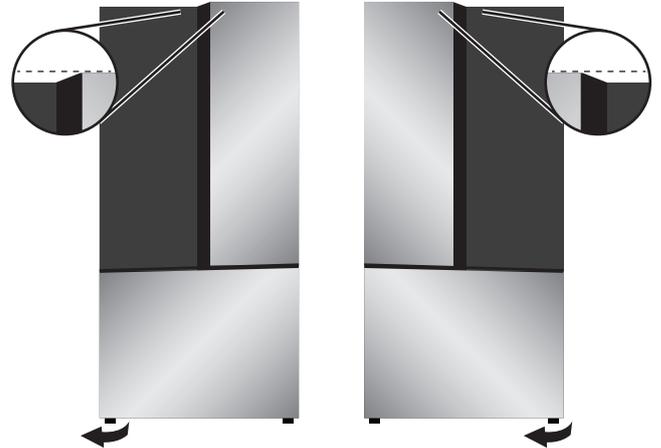


Align Doors (if needed)

If the edges of the refrigerator doors do not align with each other, you can make adjustments.

Using Adjustable Foot

- Turn the adjustable foot to raise or lower that side of the refrigerator.
 - Clockwise - to raise
 - Counterclockwise - to lower

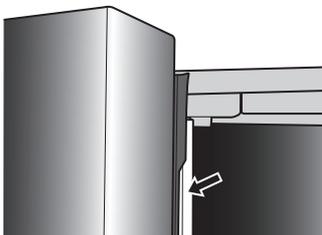


Refrigerator Use

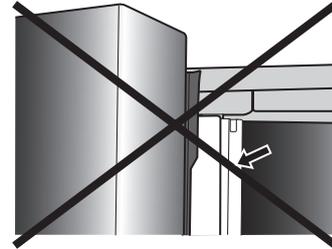
Opening and Closing Doors

The refrigerator doors can be opened and closed either separately or together.

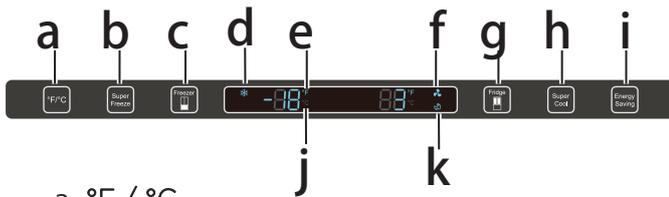
- There is a mullion on the left-hand side refrigerator compartment door.
- When closing the left-hand door, the mullion folds behind the right-hand door joining the two doors.
- The temperature of the door frame is controlled to help prevent moisture from developing on the mullion. The temperature of the surface may be warm, which is normal, and will not affect the performance of the refrigerator.



NOTE: Before closing the left-hand door, make sure the mullion is folded inward. If the mullion is pulled outward it may become damaged when you try to close the door.



Using the Controls



- a °F / °C
- b Super Freeze Control
- c Freezer Compartment Temp Control
- d Super Freeze Icon
- e Fahrenheit Indicator
- f Super Cool Icon
- g Refrigerator Compartment Temp Control
- h Super Cool Control
- i Energy Saving Control
- j Celsius Indicator
- k Energy Saving Icon

Control Panel

The display will illuminate when the refrigerator is first plugged in, Singing, light show 3s display content, without any operation, after 20s screen.

Setting Compartment Temperatures

When you set a temperature, you are setting an average temperature for the entire compartment. The actual compartment temperatures may vary from the temperatures displayed depending on the amount and placement of stored food, and the surrounding room temperature.

Recommended Temperature Settings

- Refrigerator Compartment: 39°F (4°C)
- Freezer Compartment: 0°F (-18°C)

Display Temperatures in Degrees Fahrenheit or Celsius

- Press °F / °C to switch



NOTE: Either the °F or °C icon will illuminate to indicate in which scale (Fahrenheit or Celsius) the temperature is being displayed.

Refrigerator (Fridge) Compartment Temperature

1. Press FRIDGE once to turn on the temperature control.



2. Press FRIDGE repeatedly to cycle through the available temperature settings, from 46°F to 35°F or from 8°C to 2°C.

NOTE: Such as °C. scenario, each press advances the setting by one degree(4→3→2→8→7→6→5→4); Such as °F scenario, temperature control range (39→37→35→46→44→42→41→39)

3. Release FRIDGE when the desired temperature setting appears.

Freezer Compartment Temperature

1. Press FREEZER once to turn on the temperature control.



2. Press FREEZER repeatedly to cycle through the available temperature settings, from 5°F to -10°F or from -15°C to -23°C.

NOTE: Such as °C scenario, each press advances the setting by one degree(-18→-19→-20→-21→-22→-23→-15→-16→-17→-18).

Such as °F scenario, temperature control range (0→-2→-4→-6→-8→-10→5→4→2→0).

3. Release FREEZER to select the desired temperature setting.

Additional Features

Super Freeze

The Super Freeze feature rapidly lowers the freezer compartment temperature to freeze fresh food faster and maintain the temperature of the frozen food during periods of high usage, full grocery loads, or temporarily warm room temperatures.

The Super Freeze feature lowers the temperature in the freezer compartment to -10°F (-23°C).

- Press SUPER FREEZE once to turn On/Off the Super Freeze feature.



NOTE: When Super Freeze is on, ❄️ is illuminated and -10°F or -23°C appears in the temperature display.

- Press FREEZER to manually turn off Super Freeze and return to the previously set temperature.

NOTE: Super Freeze will automatically turn off after several hours, and the freezer will revert to its previous temperature setting.

Super Cool

The Super Cool feature rapidly lowers the refrigerator compartment temperature to maintain the temperature of the chilled food during periods of high usage, full grocery loads, or temporarily warm room temperatures.

The Super Cool feature lowers the temperature in the refrigerator compartment to 35°F (2°C).

- Press SUPER COOL once to turn On/Off the Super Cool feature.



NOTES:

- When the refrigerator is in Super Cool mode,  appears in the display.
- If not manually turned off, the Super Cool feature will automatically turn off after 150 minutes.

Energy Saving

The Energy Saving feature reduces energy use by raising the Refrigerator Compartment temperature to 46°F (8°C) and the Freezer Compartment temperature to 5°F (-15°C).

IMPORTANT: The compartment temperatures in Energy Saving mode are not suitable for the storage of certain food items.

- Press ENERGY SAVING once to turn On/Off this feature.



NOTE: When the refrigerator is in Energy Saving mode,  is illuminated.

Demo mode (Freezer/ Fridge Temperature Indicator moving)

Demo mode is for store display, and it makes the refrigerator not to generate cool air.

In case of Cooling off Mode, refrigerator may seem like working but it does not make cool air.

The indicators on control panel is showing double “OF”. To cancel this mode, press the “°F/°C” and “Energy Saving ” at same time for 3 seconds until “Ding” sounds.



Door Open Alarm

If a door is open for longer than 1 minute, an alarm will sound to alert you. The alarm will sound 3 times every 30s forever.

- To turn off the alarm, close all doors and drawer completely.

Features

Important information to know about glass shelves and covers:

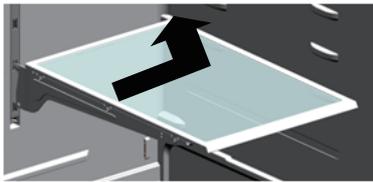
Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

Refrigerator

Adjustable Shelves

The height of the shelves can be adjusted to fit your storage needs.

1. To remove a shelf, gently lift upward and then pull the shelf forward until the end of the shelf is past the shelf guides.



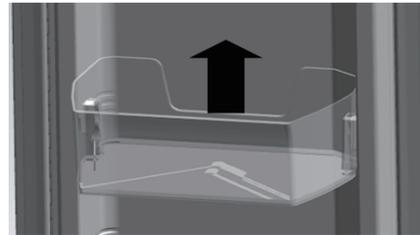
2. To reinstall a shelf, gently slide the shelf back into the refrigerator compartment, and then lower the shelf onto the shelf guides so that the hooks fit behind the rear guides.

Removable Door Bins

The bins located in the middle of the door are adjustable.

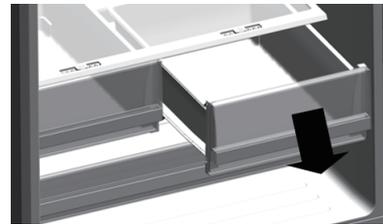
To Remove and Replace a Door Bin:

1. Place hands on both sides of the bin and lift upward.
2. Pull the door bin out.
3. Replace the door bin by inserting it above the support and pressing down to snap into place.



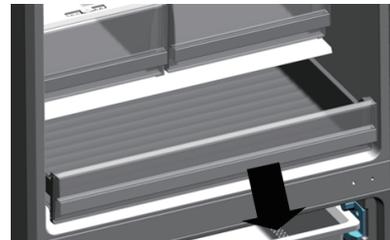
Storage Drawers

The two refrigerator storage drawers, mounted on telescopic extension slides, can be used to store fruits and vegetables.



Full-width Drawer

The full-width drawer is an ideal space to store large deli platters.



- Open - The cover automatically opens as the drawer is pulled out from the cabinet.
- Close - The cover automatically closes as the drawer is pushed into the cabinet.

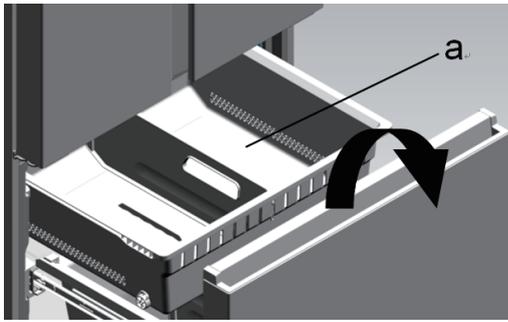
Freezer

Freezer Drawers

To Remove/Replace Freezer Storage Drawer:

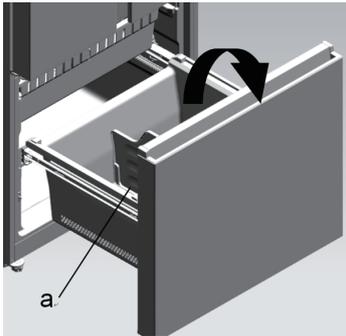
1. Pull out drawer to maximum extension.
2. Slide open the upper storage drawer to its full extension.

- Lift up on the front of the drawer, and then pull it out at an angle.



a Upper Storage Drawer

- Remove the lower freezer storage compartment by lifting up on the front, and then pulling out at an angle.



a Lower Storage Compartment

- Replace each storage compartment by using the opposite motion, tilt the back side downward and push inward.

General Use Information

- When first turning on refrigerator after a period of non-use, allow the refrigerator to cool at least 2 hours before adding food.
- Do not block air circulation vents with stored items.
- Store items so that the air can circulate freely around them.
- Cover or wrap stored food well to avoid transfer of odors.
- Once defrosted, food quality will deteriorate rapidly and should not be refrozen.
- Neither bottled nor canned drinks should be stored in the freezer compartment. Bottles and cans may explode.

Refrigerator Care

Cleaning

Both the refrigerator and freezer sections defrost automatically. However, clean both sections about once a month to avoid buildup of odors. Wipe up spills immediately.

Because air circulates between both compartments, any odors formed in one compartment will transfer to the other. You must thoroughly clean both sections to eliminate odors. To avoid odor transfer and drying out of food, wrap or cover foods tightly.

WARNING



Explosion Hazard

Use nonflammable cleaner.

Failure to do so can result in death, explosion or fire.

IMPORTANT:

- Do not use harsh chemicals, ammonia, chlorine bleach, concentrated detergent, solvents, abrasives or metal scouring pads to clean your refrigerator inside or out. They can damage and/or discolor the refrigerator finish.
- Do not use warm water to clean glass shelves while they are still cold. Glass may break when exposed to sudden temperature changes or impact.

WARNING



Electrical Shock Hazard

Unplug your appliance or disconnect power before cleaning.

Failure to do so can result in death, electric shock or personal injury.

1. Unplug refrigerator or disconnect power.
2. Clean the interior.

Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.

3. Clean the door and drawer seals (gaskets). A dirty or sticky seal may adhere to the cabinet and tear when you open the door.

Using a soft cloth and a solution of mild detergent and warm water, hand wash the door seals. Rinse with clear water and dry thoroughly.

4. Clean the exterior surfaces.

Wash exterior surfaces with a clean, soft cloth or sponge and a mild detergent in warm water. Rinse surfaces with clean, warm water and dry immediately to avoid water spots.

5. Plug in refrigerator or reconnect power.

Lights

IMPORTANT: Your refrigerator is equipped with LED lighting. These lights are designed to last for the life of your refrigerator. However, if the lights stop operating, please contact a qualified technician for replacement.

Vacation and Moving Care

Vacation

If You Choose to Leave the Refrigerator On While You're Away:

1. Use up any perishables and freeze other items.

If You Choose to Turn Off the Refrigerator Before You Leave:

1. Remove all food from the refrigerator and freezer.
2. Unplug refrigerator or disconnect power.
3. Clean refrigerator, wipe it, and dry well.
4. Tape rubber or wood blocks to the tops of both doors to prop them open far enough for air to get in. This stops odor and mold from building up.

Moving

WARNING



Fire or Explosion Hazard

Do not puncture refrigerant tubing.
Follow handling instructions carefully.
Flammable refrigerant used.
Failure to do so can result in death, explosion or fire.

IMPORTANT: Handle with care when moving refrigerator to avoid either damaging the refrigerant tubing or increasing the risk of a leak.

WARNING

Excessive Weight Hazard

Use two or more people to move and install refrigerator.

Failure to do so can result in back or other injury.

When you are moving your refrigerator to a new home, follow these steps to prepare it for the move.

1. Remove all food from the refrigerator and pack all frozen food in dry ice.
2. Unplug refrigerator.
3. Clean, wipe, and dry thoroughly.
4. Take out all removable parts, wrap them well, and tape them together so they don't shift and rattle during the move.
5. Raise the leveling legs so they don't scrape the floor. See "Level Refrigerator."
6. Tape the doors closed and tape the power cord to the back of the refrigerator. When you get to your new home, put everything back and refer to the "Installation Instructions" section for preparation instructions.

Reinstalling/Using Refrigerator Again

If the refrigerator has been placed in a horizontal or tilted position for any period of time wait 4 hours before plugging it in to allow the oil to settle into the compressor.

1. Clean refrigerator. See "Cleaning."
2. Place refrigerator in desired location and level. See "Installation Instructions."

WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove the ground prong from the power cord plug.

Do not use an adapter.

Do not use an extension cord.

Failure to do so can result in death, fire or electrical shock.

3. Plug into grounded 3 prong outlet.

Troubleshooting

Try the solutions suggested here first in order to avoid the cost of an unnecessary service call.

Refrigerator is Not Operating

PROBLEM	POSSIBLE CAUSE(S)	SOLUTION
Refrigerator does not run	Refrigerator is unplugged.	Plug refrigerator into a grounded 3 prong outlet.
	Breaker is tripped or turned off, or fuse is blown.	Reset/Turn on breaker or replace fuse.
	Refrigerator is in defrost mode.	Wait for defrost cycle to end and cooling system to restart.
Refrigerator compressor runs frequently or for long periods of time NOTE: This refrigerator is designed to run for longer periods of time at a lower energy usage.	Refrigerator is first plugged in.	This is normal. Allow 24 hours for the refrigerator to cool down.
	Warm or large amounts of food added.	This is normal.
	Door is left open, or refrigerator is not level.	Check that an item is not preventing door from closing. Level the refrigerator. See "Level Refrigerator."
	Hot weather or frequent openings	This is normal.
	Temperature control set to coldest setting.	Adjust temperature to a warmer setting.
Refrigerator has an odor	Food is not sealed or packaged properly.	Reseal packaging. Place an opened box of baking soda in the refrigerator, replace every 3 months.
	Interior needs to be cleaned.	Clean the interior. See "Cleaning."
	Food stored too long.	Dispose of spoiled food.
Light does not come on	Refrigerator is unplugged.	Plug refrigerator into a grounded 3 prong outlet.
	LED light is burned out.	Contact a qualified technician to replace the burned out LED.
Doors do not close properly	Refrigerator is not level.	See "Level Refrigerator."
	Something is obstructing door closure.	Check for and remove obstructions.
Vibration or rattling	Refrigerator is not resting firmly on floor.	See "Level Refrigerator."
Normal Sounds	It sounds like water is flowing from the refrigerator.	Refrigerant flowing in the lines will make this sound when the compressor starts and stops. The refrigerator has an automatic defrosting system. The defrosted water will make this sound.
	Humming or buzzing sounds	The compressor and fans used for cold air circulation can make this sound. If the refrigerator is not level, the sound will be louder.
	Cracking or clicking sounds	The interior parts will make this sound as they contract and expand in response to temperature changes.
	Popping noise	May occur during automatic defrosting.

Temperature and Moisture

PROBLEM	POSSIBLE CAUSE(S)	SOLUTION
Refrigerator or freezer is too warm	Temperature control is not set cold enough.	Adjust the compartment to a colder setting; allow 24 hours for the temperature to adjust.
	Doors opened frequently or left open.	Limit door openings to maintain the internal temperature. Check that an item is not preventing door from closing.
	Warm food added recently.	Allow time for food and refrigerator to cool.
	The space between the back of the refrigerator and the wall is too close.	Allow 2" (5 cm) space between the back of the refrigerator and the wall.
	Items against back of compartments are blocking proper airflow.	Store items only inside the trim of the glass shelves; don't place items against sides of the compartments or directly in front of any vents.
Refrigerator or freezer is too cold	Temperature control is set too cold.	Adjust temperature in the compartment to the next warmer setting; allow 24 hours for temperature to adjust.
Moisture on exterior/ interior of refrigerator	High humidity	This is normal during times of high humidity. Dry surface and adjust temperature to a slightly colder setting.
	Doors opened frequently or left open.	Keep door closed. Check that an item is not preventing the door from closing. Level the refrigerator. See "Level Refrigerator."
	Open container of water in refrigerator	Cover or seal container
Frost or ice crystals on frozen food	Freezer door left open or opened frequently.	Limit door openings to maintain the internal temperature. Check that an item is not preventing door from closing.
	Refrigerator is not level.	Level the refrigerator. See "Level Refrigerator."
	Items blocking freezer air vents and preventing proper air flow.	Move items away from rear wall.
Food freezing in refrigerator	Food placed too close to the air vent.	Move items away from back and top of the refrigerator.
	Temperature control set too cold.	Adjust the temperature to a less cold setting.

For more help, visit www.hisense-canada.com or call the consumer help line at **1-855-344-7367**.