

quick start guide

English

RF26HF**

1. Safety Information

Safety information

- Before using your new Samsung French Door Refrigerator, please read this manual thoroughly to ensure that you know how to operate the features and functions that your new appliance offers safely and efficiently.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or those who lack experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Because the following instructions cover various models, the characteristics of your refrigerator may differ slightly from the refrigerator described in this manual. If you have any question, contact us at 1-800-SAMSUNG or find help and information online at www.samsung.com.

Important safety symbols and precautions:

	Hazards or unsafe practices that may result in severe personal injury or death.
	Hazards or unsafe practices that may result in minor personal injury or property damage.

OTHER SYMBOLS USED

	Do NOT attempt.
	Do NOT disassemble.
	Do NOT touch.
	Follow directions carefully.
	Unplug the power plug from the wall socket.
	Make sure the machine is grounded to prevent electric shock.
	Call the contact center for help.
	Note.

These warning symbols are here to prevent injury to you and others.
Please follow them carefully.
After reading this section, keep it in a safe place for future reference.

SEVERE WARNING SIGNS FOR INSTALLATION



- Do not install the refrigerator in a damp place or place where it may come in contact with water.
 - Deteriorated insulation of electrical parts may cause an electric shock or fire.
 - Do not place this refrigerator in direct sunlight or expose to the heat from stoves, room heaters or other appliance.
 - Do not plug several appliances into the same multiple power strip. The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the voltage listed on the refrigerator's rating plate.
 - This provides the best performance and also prevents overloading house wiring circuits, which could cause a fire hazard from overheated wires.
 - If the wall socket is loose, do not insert the power plug.
 - There is a risk of electric shock or fire.
 - Do not use a cord that shows cracks or abrasion damage along its length or at either end.
 - Do not bend the power cord excessively or place heavy articles on it.
 - Do not twist or tie the power cord.
 - Do not hook the power cord over a metal object, place a heavy object on the power cord, insert the power cord between objects, or push the power cord into the space behind the appliance.
 - When moving the refrigerator, be careful not to roll over or damage the power cord
 - This may result in an electric shock or fire.
 - Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.
 - Damage to the cord may cause a short-circuit, fire and/or electric shock.
 - Do not use aerosols near the refrigerator.
 - Aerosols used near the refrigerator may cause an explosion or fire.
 - Do not install this appliance near a heater, inflammable material.
 - Do not install this appliance in a humid, oily or dusty location, in a location exposed to direct sunlight and water (rain drops).
 - Do not install this appliance in a location where gas may leak.
 - This may result in an electric shock or fire.
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- This refrigerator must be properly installed and located in accordance with the manual before you use it.
 - Connect the power plug in the proper position with the cord hanging down.
 - If you connect the power plug upside down, the wire can get cut off and cause a fire or electric shock.
 - When moving the refrigerator, be careful not to roll over or damage the power cord.
 - This constitutes a fire hazard.
 - Make sure that the power plug is not squashed or damaged by the back of the refrigerator.
 - Keep the packing materials out of reach of children.
 - There is a risk of death from suffocation if a child puts the packing materials on his or her head.
 - The appliance must be positioned so that the plug is accessible after installation.
 - You need to remove all the protective plastic film before you initially plug the product in.
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- The refrigerator must be safely grounded.
 - Always make sure that you have grounded the refrigerator before attempting to investigate or repair any part of the appliance. Power leakages can cause severe electric shock.
 - Never use gas pipes, telephone lines or other potential lightning attractors as an electrical ground.
 - Improper use of the grounding plug can result in a risk of electric shock. If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounding plug and a 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord should be AC115-120 V, 10 A, or more. If a grounding adapter is used, make sure the receptacle box is fully grounded.
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- If the power cord is damaged, have it replaced immediately by the manufacturer or its service agent.

INSTALLATION CAUTIONS



- Allow sufficient space to install the refrigerator on a flat surface.
- If your refrigerator is not level, the internal cooling system may not work correctly.
- Keep the ventilation space in the appliance enclosure or mounting structure clear of obstruction.
- Allow the appliance to stand for 2 hours after installation.
- We recommend you have installed this refrigerator by a qualified technician or service company.
- Failing to do so may result in an electric shock, fire, explosion, problems with the product, or injury.

CRITICAL USAGE WARNINGS



- Do not insert the power plug with wet hands.
- Do not store articles on the top of the appliance.
 - When you open or close the door, the articles may fall and cause personal injury and/or material damage.
- Do not put a container filled with water on the refrigerator.
 - If spilled, there is a risk of fire or electric shock.
- Children should be supervised to ensure that they do not play with the appliance.
 - Keep fingers out of “pinch point” areas; clearances between the doors and cabinet are necessarily small. Be careful when you open the doors when children are in the area.
- Do not let children hang on the door. A serious injury may occur.
- Do not let children go inside the refrigerator. Children could become trapped.
- Do not insert your hands into the bottom area under the appliance.
 - Any sharp edges may cause personal injury.
- Do not let children step on a drawer’s cover.
 - The drawer may break and cause them to slip.
- Do not overfill the refrigerator with food.
 - When you open the door, an item may fall out and cause personal injury or material damage.
- Do not touch the inside walls of the freezer or products stored in the freezer with wet hands.
 - This may cause frostbite.
- Never put fingers or other objects into the water dispenser hole, ice chute, or ice maker bucket.
 - It may cause personal injury or material damage.
- Do not spray flammable gas near the refrigerator.
 - There is a risk of explosion or fire.
- Do not store volatile or flammable substances in the refrigerator.
 - The storage of benzene, thinner, alcohol, ether, LP gas and other such products may cause explosions.
- Do not store pharmaceuticals products, scientific materials, or temperature sensitive products in the refrigerator.
 - Products that require strict temperature controls must not be stored in the refrigerator.
- Do not place or use an electrical appliance inside the refrigerator, unless it is of a type recommended by the manufacturer.
- Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance. This may result in an electric shock, fire, problems with the product, or injury. Do not put a container filled with water on the appliance.
 - If spilled, there is a risk of fire or electric shock.
- Do not use mechanical devices or any other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not spray volatile material such as insecticide onto the surface of the appliance.
 - As well as being harmful to humans, it may also result in an electric shock, fire or problems with the product.
- Never stare directly at the UV LED lamp for long periods of time.
- This may result in eye strain due to the ultraviolet rays.



- Do not disassemble or repair the refrigerator by yourself.
 - You run risk of causing a fire, malfunction and/or personal injury.
 - When the interior or exterior LED lamp has gone out, please contact your service agents.
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- Children should be supervised to ensure that they do not play with the appliance.
 - Keep fingers out of “pinch point” areas : clearances between the doors and cabinet are necessarily small. Be careful when you open the doors when children are in the area. Do not let children hang on the door. If not, a serious injury may occur. Risk of children entrapment. Do not let children enter inside the refrigerator.
 - Bottles should be stored tightly together so that they do not fall out.
 - This product is intended only for the storage of food in a domestic environment.
 - If a gas leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes.
 - Do not touch the appliance or power cord.
 - Do not use a ventilating fan.
 - A spark may result in explosion or fire.
 - Use only the LED Lamps provided by manufacturer or service agents.
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- If there are burning smells or smoke, pull out power plug immediately and contact your Samsung Electronics service center.
- If you experience difficulty when changing the light, contact a service agent.
- If the product is equipped with LED Lamps, do not disassemble the Lamp Cover and LED Lamp by yourself.
- Please contact your service agents.
- If any dust or water is in refrigerator, pull out the power plug and contact your Samsung Electronics service center.
- Otherwise there is a risk of fire.

USAGE CAUTIONS



- Do not re-freeze frozen foods that have thawed completely. Do not place carbonated or fizzy drinks in the freezer compartment. Do not put bottles or glass containers in the freezer.
- When the contents freeze, the glass may break and cause personal injury.
- Use only the ice maker provided with the refrigerator. The water supply to this refrigerator must only be installed/ connected by a suitably qualified person and connected to a potable water supply only. In order to operate the ice maker properly, water pressure of 20 ~ 125psi is required. If you have a long vacation or business trip and won't use water or ice dispensers, close the water valve.
- Otherwise, water leakage may occur.
- Wipe excess moisture from the inside and leave the doors open.
- Otherwise, odor and mold may develop.



- Service warranty and Modification.
 - Any changes or modifications performed by a 3rd party on this finished appliance are not covered under Samsung warranty service, nor can Samsung be responsible for safety issues that result from 3rd party modifications.
 - Do not block air holes.
 - If the air holes are blocked, especially with a plastic bag, the refrigerator can be over cooled. If this cooling period lasts too long, the water filter may break and cause water leakage.
 - If the refrigerator is disconnected from the power supply, you should wait for at least five minutes before plugging it back in.
 - If you have a long vacation planned or the refrigerator is not to be used for a long period of time, you must empty the refrigerator and pull out the power plug.
 - Letting the refrigerator run for a long time without using it can cause the insulation to deteriorate and may cause a fire.
 - Wipe excess moisture from the inside and leave the doors open. Otherwise, odor and mold may develop.
 - To get the best performance from the product:
 - Do not place foods too close to the vents at the rear of the appliance as it can obstruct free air circulation in the refrigerator compartment.
 - Wrap food up properly or place it in airtight containers before putting it into the refrigerator.
 - Fill the water tank, ice tray, and water cubes only with potable water.
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- If the product is flooded, make sure to contact your nearest service center.
 - There is a risk of electric shock or fire.

CLEANING CAUTIONS



- Do not directly spray water on the inside or outside the refrigerator.
 - There is a risk of fire or electric shock.
 - Do not use a hair dryer to dry the inside of the refrigerator. Do not place a lighted candle in the refrigerator to remove bad odors.
 - This may result in an electric shock or fire.
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- Remove any foreign matter or dust from the power plug pins. Do not use a wet or damp cloth when cleaning the plug.
 - Otherwise, there is a risk of fire or electric shock.
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- Unplug the refrigerator before cleaning or making repairs.
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- This product contains chemicals known to the State of California to cause cancer and reproductive toxicity.
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CLEANING CAUTIONS

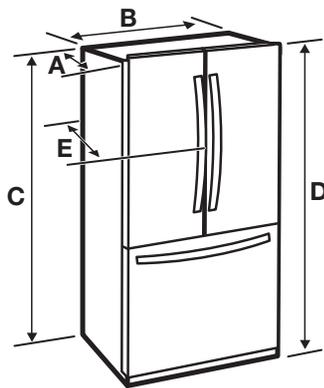


- Risk of child entrapment. Before you throw away your old refrigerator or freezer:
 - Take off the doors.
 - Leave the shelves in place so that children can not easily climb inside.
 - Please dispose of the packaging material from this product in an environmentally friendly manner.
 - Leave the shelves in place so that children can not easily climb inside. Ensure that none of the pipes on the back of the appliance are damaged prior to disposal.
 - R-600a or R-134a is used as a refrigerant. Check the compressor label on the rear of the appliance or the rating label inside the fridge to see which refrigerant is used for your refrigerator. If this product contains flammable gas (Refrigerant R-600a), contact your local authority in regard to safe disposal of this product.
 - When disposing of this refrigerator, remove the door/door seals and door latch so that small children or animals cannot become trapped inside. Children should be supervised to ensure that they do not play with the appliance.
 - Cyclopentane is used in the insulation. The gases in the insulation material require a special disposal procedure. Please contact your local authorities in regard to the environmentally safe disposal of this product. Ensure that none of the pipes on the back of the refrigerator are damaged prior to disposal.
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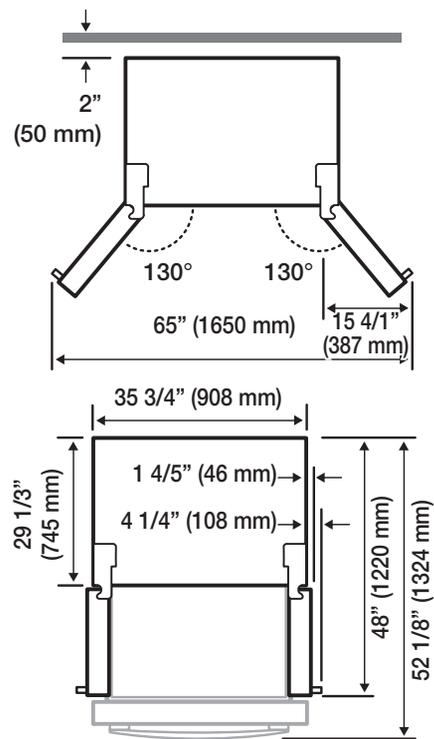
2. The Installation Space

Selecting the best location for the refrigerator

- A location with easy access to a water supply.
- A location without direct exposure to sunlight.
- A location with a leveled floor.
- A location with enough space for the refrigerator doors to open easily.
- A location that allows sufficient space to the right, left, back and top for air circulation.
- A location that allows you to move the refrigerator easily if it needs maintenance or service.
- Do not install the refrigerator where the temperature will go below 50 °F (10 °C).
- Do not locate the refrigerator where it may become wet.



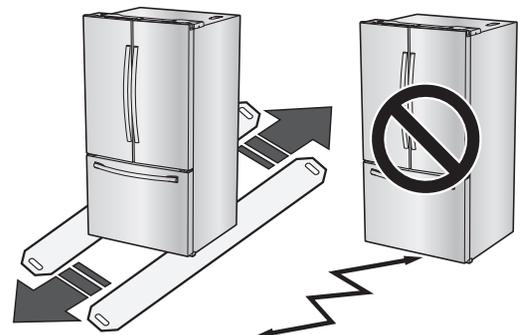
Model	RF26HF**
Depth "A"	33 6/7" (860 mm)
Width "B"	35 3/4" (908 mm)
Height "C"	68 2/5" (1737 mm)
Overall Height "D"	70" (1778 mm)
Depth "E"	36 2/9" (920 mm)



- Each measurement based on the design dimension, so it may differ depending on the measuring method.

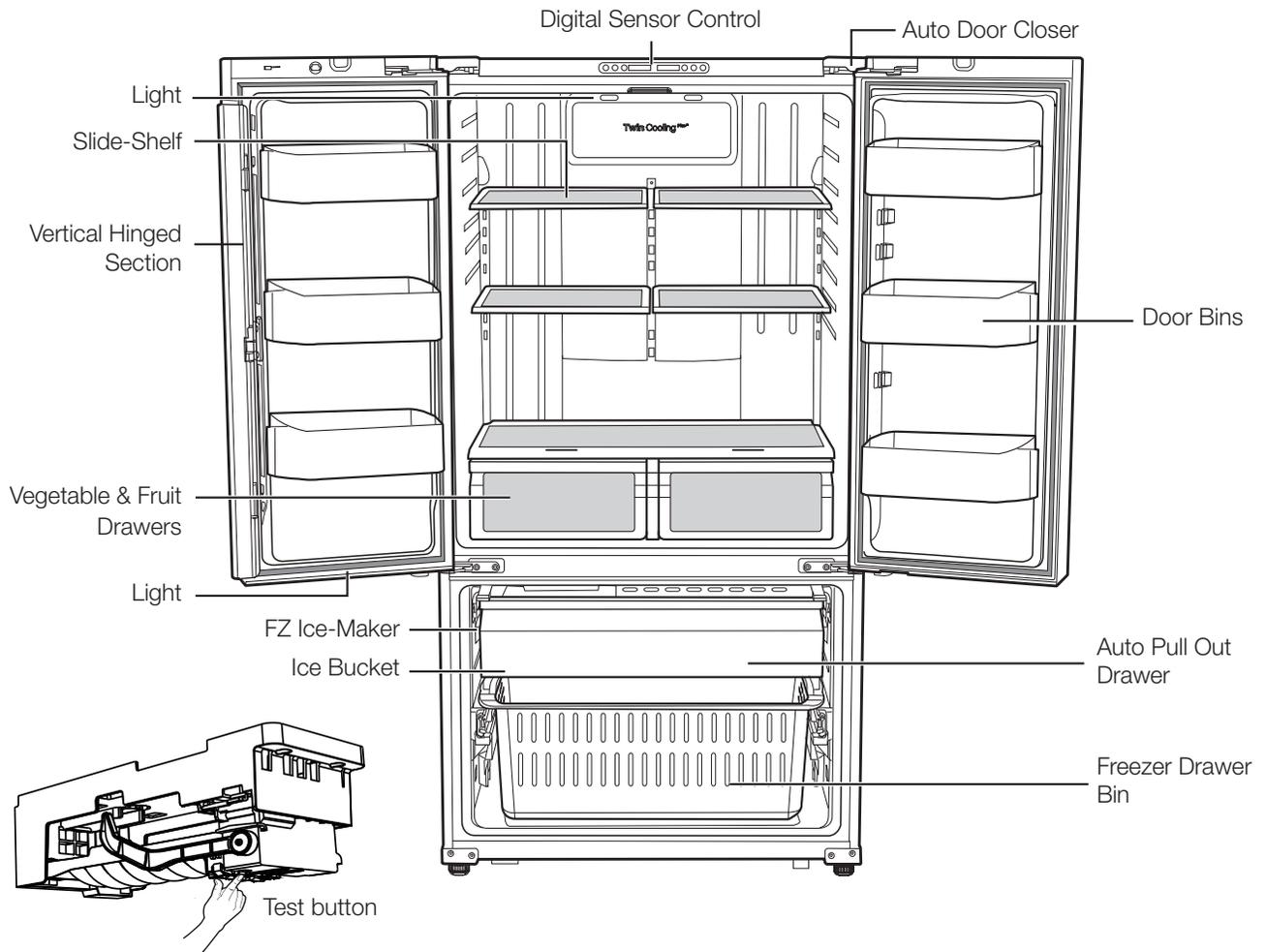


- When moving the refrigerator, you need to pull and push it straight forwards or back.
Do not wiggle it from side to side.



3. Names and basic functions

PARTS AND FEATURES

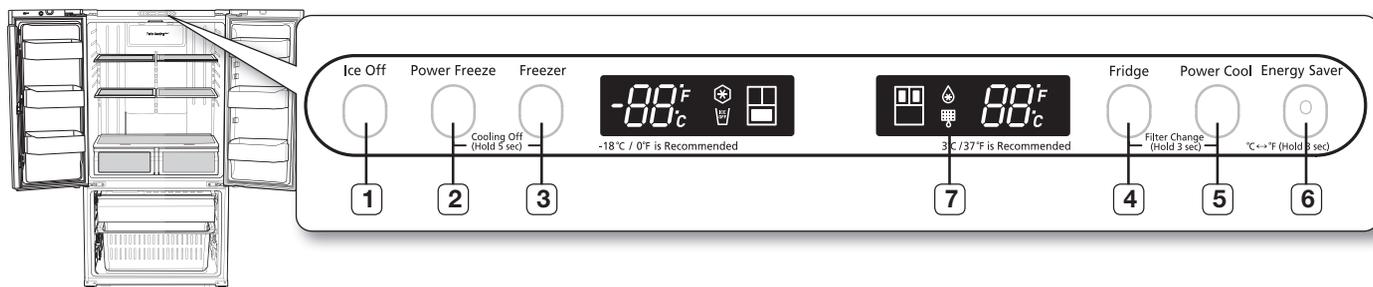


Ice Maker in Freezer

-  When closing the door, make sure the Vertical Hinged Section is in the correct position to avoid scratching the other door.
If the Vertical Hinged Section is reversed, put it back to the right position and close the door.
Moisture may appear at times on the Vertical Hinged Section.
The door handle may become loose over time. If this happens, tighten the bolts found on the inside of the door.
If you close one door with a lot of force, the other door may open.
-  When the door opens, the interlock switch automatically turns off the auger motor in the ice maker for safety reasons.
-  When the interior or exterior LED lamp has gone out, please contact your service agents.

4. Operating your Refrigerator

USING THE CONTROL PANEL / DIGITAL DISPLAY



<p>(1) Ice Off Button</p>	<p>Press the Ice off button if you want to turn the ice-maker off.</p>
<p>(2) Power Freeze Button</p>	<p>Speeds up the time needed to freeze products in the Freezer. It can be helpful if you need to quickly freeze easily spoiled items or if the temperature in the Freezer has warmed dramatically (for example, if the door was left open).</p>
<p>(3) Freezer Button</p>	<p>Press the Freezer button to set the Freezer to your desired temperature. You can set the temperature between 5 °F (-15 °C) and -8 °F(-23 °C) .</p>
<p>(4) Fridge Button</p>	<p>Press the Fridge button to set the fridge to your desired temperature. You can set temperature between 34 °F(1 °C) and 44 °F(7 °C) .</p>
<p>(5) Power Cool Button</p>	<p>Speeds up the time needed to cool products in the Refrigerator. It can be helpful if you need to quickly cool easily spoiled items or if the temperature in the fridge has warmed dramatically (For example, if the door was left open).</p>
<p>(6) Energy Saver Button</p>	<p>For better energy efficiency, press Energy Saver button. However, if condensation occurs on the door, turn the Energy Saver function off. Press this button for 3 seconds to switch the temperature units between °C and °F.</p>
<p>(7) Filter Indicator</p>	<p>When the filter indicator light is on, it is time to change the filter. Typically this happens about every 6 months. The filter Indicator will be Off when you press the Fridge and Power Cool buttons at the same time for 3 seconds. The filter Indicator will be Red when you have used your water filter for 6 months or used more than 300 Gallon of water.</p>

5. Troubleshooting

PROBLEM	SOLUTION
The refrigerator does not work at all or it does not chill sufficiently.	<ul style="list-style-type: none"> • Check that the power plug is properly connected. • Check if the set temperature on the digital display is warmer than the freezer or fridge inner temperature. If it is, set the refrigerator colder. • Is the refrigerator in direct sunlight or located near a heat source? • Is the back of the refrigerator too close to the wall, preventing proper ventilation?
The food in the fridge is frozen.	<ul style="list-style-type: none"> • Check if the set temperature on the digital display is too low. • Try setting the refrigerator to a warmer temperature. • Is the temperature in the room too low? Set the refrigerator warmer. • Did you store the food which is juicy in the coldest part of the refrigerator? Try moving those items to the other shelves in the fridge instead of keeping them in the colder areas or bins.
You hear unusual noise or sounds.	<ul style="list-style-type: none"> • Check that the refrigerator is level and stable. • Is the back of the refrigerator too close to the wall, preventing proper ventilation? • Try moving the back of the refrigerator at least 2 inches from the wall. • Was anything dropped behind or under the refrigerator? • A “ticking” sound is heard from inside the refrigerator. It is normal and occurs because various accessories are contracting or expanding according to the temperature of the refrigerator interior. • If it sounds as if something is hitting something else inside the refrigerator, this is normal. The sound is caused by the compressor operating at high capacity.
The cabinet-door sealing area of the appliance is hot and condensation is occurring.	<ul style="list-style-type: none"> • Some heat is normal as anti-condensators are installed in the vertical hinged section of the refrigerator to prevent condensation. • Is the refrigerator door ajar? Condensation can occur when you leave the door open for a long time.
Ice Maker is not producing ice.	<ul style="list-style-type: none"> • Did you wait for 12 hours after installation of the water supply line before making ice? • Is the water line connected and the shut-off valve opened? • Did you manually stop the ice making function? • Is the freezer temperature too warm? Try setting the freezer temperature lower.
You can hear water bubbling in the refrigerator.	<ul style="list-style-type: none"> • This is normal. The bubbling comes from refrigerant circulating through the refrigerator.
There is a bad smell in the refrigerator.	<ul style="list-style-type: none"> • Check for spoiled food. • Foods with strong odors (for example, fish) should be tightly covered. • Clean out your freezer periodically and throw away any spoiled or suspicious food.
Frost forms on the walls of the freezer.	<ul style="list-style-type: none"> • Is the air vent blocked? Remove any obstructions so air can circulate freely. • Allow sufficient space between the stored foods for efficient air circulation. • Is the freezer drawer closed properly?
Water dispenser is not functioning.	<ul style="list-style-type: none"> • Is the water line connected and the shut-off valve opened? • Has the water supply line tubing been crushed or kinked? • Make sure the tubing is free and clear of any obstruction. • Is the water tank frozen because the fridge temperature is too low? Try selecting a warmer setting on the Digital display.
Auto close system does not work with the freezer door.	<ul style="list-style-type: none"> • Is there an imbalance between the right and left parts of the door? • Open and close the door smoothly 1~2 times. After you do this, the auto close system usually works properly again. • Try opening the door smoothly to avoid unbalancing the right part and the left part of the door.