Valerie Leserra

Recently graduated motivated and personable junior web developer looking to use my skills to build responsive web apps that help solve problems

Github:
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EXPERIENCE

MyPhoto, Delray Beach — *Customer Experience Manager*

2018 - 2021

Directly help customers either by telephone, electronically, or face to face

Handle and resolve customer complaints

Communicate and coordinate with internal departments

Actively communicate with followers on Facebook and Instagram

Provide feedback on the efficiency of the customer service process

Airbnb, Orlando — *Property Manager*

2020 - Present

Oversee rentals and management throughout 3 homes

Acted as liaison between owner and guests

Resolved guest complaints

Sanitized homes and coordinated cleaning with cleaning company

EDUCATION

Boca Code, Boca Raton — *Software Engineer — Career Course*

June 2021 - September 2021

Palm Beach State College, Boca Raton — *AA*

2009 - 2012

SKILLS

Front End

React
Bootstrap React
JavaScript
HTML/CSS

Back End

Firestore
MongoDB
Express
NodeJS

Workflow

Agile
Scrum

AWARDS

Diversity in Tech Scholarship

LANGUAGES

Spanish

(Limited Working Proficiency)

PROJECTS

Elixair Studios

Full Stack web app for music studio