

# Edgar Davila

Coral Springs, FL - [edgar.davila1997@hotmail.com](mailto:edgar.davila1997@hotmail.com)  
Full Stack & Mobile Software Engineer

Media Links  
[GH - Beboopr](#)  
[Linkedin - Edgar D](#)

## EDUCATION

### Boca Code—Software Engineer Career Course

DECEMBER 2022

## PROJECTS

**Pitch voting app** — *This app was created for judges and audiences to vote on client's pitch ideas.*

[GitHub Repo](#)

## EXPERIENCE

### Hotwire - Fort Lauderdale, FL — CSR

(March 2019-March 2020)

- Submit and process cases reported by customers to ensure the accuracy of content and completion of tasks.
- Handle escalated issues to help capture customers' concerns, pacify situations, and recommend resolution options.
- Respond to emails or calls from internal and external calls associated with updates, inquiries, or escalations.
- Investigated and resolved billing and account discrepancies including requesting credits and decreasing aging invoices.
- Daily communication with clients to build customer loyalty and provide quick recovery of issues.

### 4n Motorsports - Coral Springs, FL— Shop Foreman

(February 2017- March 2019)

- Greeting customers and assisting with every need possible.
- Maintained inventory stock research, and reviewed files to maintain the integrity

## SKILLS

### < DEVELOPMENT >

•Typescript, Javascript, React.js, React Native, Next.js

### < UI & TESTING >

CSS 3 ( SASS, SCSS ) HTML, Bootstrap, Flexbox, Tailwindcss, Antdesing, MUI

### < DATABASE >

• Mongo, Firestore, MySql, Postgres

### < DEV TOOLS >

AWS ( EC2, S3 ) Firebase, Linux, Docker

### < FullStack Apps >

- IOS app - React Native - AppleStore

-API - Node.js on AWS EC2 , Mongo, Firebase, Postgres

### < CERTIFICATIONS >

BocaCode - Full Stack Software Engineer

### < PUBLICATION >

[medium.com/@davila.fullrec](https://medium.com/@davila.fullrec)  
ord.edgar

of the data reports.

- Scheduled client meetings to assess customer needs, and offer service and product packages.
- Established and implemented goals, objectives, and procedures for team members.
- Provided quotes, ETAs, and order information to external customers.
- Assisted with process inquiries, product information, and sales support via phone and email.