Véronie Cazeau
Software Engineer - Open to Relocation - Job ID: _____

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PROFESSIONAL SUMMARY

Highly motivated, proactive software engineering professional with exceptional customer service skills, recognized for successfully meeting challenges and improving efficiency.

EDUCATION

BOCA CODE   Boca Raton, FL
Software Engineering Career Course   Expected May 2023

UNIVERSITY OF THE SCIENCES IN PHILADELPHIA   Philadelphia, PA
Bachelor's, Pharmaceutical & Healthcare Business   Aug 2011 - Jul 2015

WORK EXPERIENCE

ZEEL, INC.   Philadelphia Region, PA
Independent Contractor   2019 – Present
- Conduct thorough interviews and perform client-specific techniques to address outlined treatment goals.
- Review findings after each session with clients and provide aftercare advice.

TROOPER ROAD CHIROPRACTIC   Norristown, PA
Chiropractic Assistant   2021 – 2022
- Performed patient-specific techniques as directed by the Chiropractor: Electro stimulation, decompression, ultra-sound.
- Coordinated and enhanced new patient intake and onboarding process resulting in heightened compliance and accuracy.
- Reviewed findings with Chiropractor & tracked patient progress in detailed SOAPs.

Licensed Massage Therapist   2019 – 2022
- Partnered with Lead Chiropractor to review client findings, outline treatment goals, and ensure smooth transitions into adjustments.

CORTIVA INSTITUTE   King of Prussia, PA
Teacher's Assistant/ Instructor/ Clinic Coordinator   2019
- Kept accurate records of student attendance and grades supporting a class of 20-25 students and supported 4-5 instructors.
- Prepared for lessons by gathering materials and setting up demonstrations while aiding in teaching.
- Reinforced lectures presented by reviewing class material with students one-on-one.
- Mentored and trained students to help build confidence in their skills and techniques

MEDERGY HEALTH GROUP CLINICAL PUBLICATION PLANNING   Bucks County, PA
Account Coordinator   June 2016 – Sep 2016
- Managed two accounts, overseeing the writing stages of publications, edits, and updates to multiple projects. Fostered positive relationships within the account to ensure and educate them on stages within the team.
- Coordinated communication and services between clients and teams while ensuring client meetings were prepared.
- Assisted with oversight and management of account finances.
- Ensured timely, accurate, and on-budget execution of client objectives.

SKILLS

Technical Skills
- **Programming Languages:** JavaScript | Typescript | Python | C | SQL | HTML | CSS
- **Technologies:** React | React Native | Electron | MongoDB | Firestore | AWS | Express | Git
- **Other:** Healthcare | Training & Development | Account Management | Customer-Centric | Business & Client Intelligence | Brand Awareness | Deadline Driven | Quality Assurance | Time Management | Customer Retention | Sales | Retention | MS Office | Salesforce | Leadership | Project Management | Investigative | Instructional Learning | HIPPA | Customer Support

Certifications & Training: React Hooks (LinkedIn Learning)
Highlighted Achievements: Project Manager during class Hackathon