Anttoinette Henry

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EDUCATION

BOCA CODE   Boca Raton, FL
Full Stack Engineering Course   Expected Mar 2023
Broward College   Davie, FL
AA Business Administration

SKILLS

Technical Skills
- **Programming Languages:** JavaScript | Typescript | Python | C# | HTML | CSS | Node.js
- **Technologies:** React | React Native | Electron | Unity | AWS | Express | Git | Bootstrap | Ant-D | Tailwind

Languages: Fluent in English; Conversational Proficiency in Spanish
Certifications & Training: Boca Code - Software Engineering Career Course

PROJECTS

HEX GENERATOR   Feb 2023
LIVE | REPO
- Created, designed and implemented using HTML, and CSS a scenic movie slides
- Enabled users to be able to access the carousel (tell chat GPT to make these bullet points longer and elaborate) (Make sure to bolden keywords like HTML CSS etc.)

COFFEE APP   Feb 2023
LIVE | REPO
- Designed and implemented HTML, CSS -based ordering system using React Bootstrap and JavaScript
- Connected to an **API** for coffee beverages……

WORK EXPERIENCE

DOLCE HAIR MIAMI .INC (5 employee startup)   Miami, FL
OWNER & FOUNDER   May 2020 – Present
- Achieving over **$90,000+** in revenue as of 2021 and **$120,000** in 2022. Dolce Hair Miami is projecting over **$400,000** in revenue in 2023. (by implementing web services and e-commerce platform) -NOTES
- Lead all aspects of the business, including marketing, sales, leadership, resource allocation, adaptability, operations, financial management, and customer service.
- Analyzed and **optimized data** to increase clients time on application which increase sales overall by **9%.** Overall budget was simplified and structured.

ALORICA COMPANY   Sunrise, FL
SALES MANAGER   Jan 2019 – Nov 2019
- Provided exceptional customer service to clients, resolving issues and answering questions in a timely manner.
- Managed collaborating with supervisors and team members to identify process of improvements and workflow.
- Demonstrated effective communication skills by engaging with customers and sales associates in a friendly and helpful manner.
- Consistently met and exceeded performance metrics, such as customer retention, call resolution times, and customer satisfaction scores and customer consolidation. .
- Created a customer retention template for the company.