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**Education**

**Master of Science in HCI**

New York University – New York Jan 2016 – Dec 2018

**Bachelor of Science in UX Design**

University of Washington - Washington Jan 2011 – Dec 2015

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**Work Experience**

**Senior UX Designer**

ABC Tech Solutions – New York Jan 2020 – Dec 2022

* Led UX team for mobile banking app, boosting user engagement by 30% in six months.
* Conducted in-depth user research, reducing e-commerce cart abandonment by 25% through redesign.

**UX Designer**

XYZ Design Agency – Texas Jan 2018 – Dec 2019

* Collaborated with diverse clients to align designs with business objectives, achieving a 15% boost in healthcare app user satisfaction.
* Conducted impactful user tests on a financial site, pinpointing pain points and driving a 20% surge in conversion rates.

**Profile**

Experienced UX Designer specializing in user research, interaction design, and prototyping. Committed to crafting intuitive and visually compelling digital experiences that captivate users. A problem-solver who combines creativity with data-driven insights to drive innovation.

**Hobbies**

* Photography
* Football
* Cooking

**Languages**

* English
* French
* Russian

**Skills**

* Figma
* Adobe XD
* Sketch
* InVision
* Photoshop

**Contact**

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**MAX JOHNSON**

UX Designer