Privacy Policy

Effective Date: 7th March 2025

This Privacy Policy explains how **WEEK FORTY-TWO TECH LIMITED** ("Week42") collects, uses, and protects your personal data when you use Axlerod™ (the "Service"). It is designed to align with Zambia's Data Protection Act and with industry-standard data protection principles.

1. Introduction

Week42 operates the cloud-based TMS for small and medium logistics companies. We respect your privacy and handle personal data responsibly.

2. Data We Collect

- **Account Data:** name, email, contact, company.

- **Operational Data:** trip details, driver assignments, route plans, uploaded documents (Delivery Notes, GRNs).

- **Usage Data:** access logs, device/browser info, IP addresses.

- **AI Interaction Data:** inputs to and outputs from Axe AI.

3. How We Collect Data

- **Directly:** when you register or upload documents.

- **Automatically:** via our cloud infrastructure (Firebase and Google Cloud Platform).

4. Purpose & Legal Basis for Processing

We process your data to:

- Provide and maintain the Service under your pre-paid Subscription.

- Improve and secure the Service in line with internal policies and industry best practices.

- Communicate updates, billing, and support information with your consent.

5. Use of Aggregated, Non-Identifying Data

- We transform personal data into **Aggregated Data** (data that cannot identify any individual) for analytics, AI model training, benchmarking, and other revenue-generating activities.

- **Unused Data Definition:** any data not accessed for **180 days** is classified as "Unused Data" and moved to a secure archive; archived data is deleted after **2 years**, unless legal obligations require otherwise.

6. Data Sharing & Subprocessors

- We do **not** share personal data with other clients.

- We use Firebase and Google Cloud Platform as subprocessors, which may process and store data globally under strict confidentiality and security controls.

7. Data Transfers & Storage

- Data may be transferred and/or stored outside Zambia

- We employ industry-standard encryption and binding contractual agreements to protect data in transit and at rest.

8. Data Retention

- **Active Data:** retained while your account is active and subscriptions are current.

- **Unused Data (≥180 days idle):** moved to archive.

- **Archived Data:** securely deleted after **2 years**, unless legal requirements dictate otherwise.

9. Your Rights

- You have the right to access, correct, delete, or export your personal data, and to object to its processing.

- To exercise these rights, contact **operations@axlerodtms.com**.

10. Data Security

- We use industry-standard TLS encryption, role-based access controls, and regular security assessments to protect your data.

11. Changes to This Privacy Policy

- We may update this policy; material changes will be communicated at least 30 days in advance.

12. Contact Us

For privacy or data inquiries, email:
operations@axlerodtms.com