



Technical Service Information

FORD FIESTA WITH DPS6 DCT HILL START ASSIST

COMPLAINT: A Ford Fiesta with the DPS6 DCT transmission may have a complaint of rolling backwards a few feet when the foot brake is released.

CAUSE: The Hill Start Assist has deactivated before the transmission engaged into gear. When coming to a stop in a Ford vehicle equipped with the DPS6 Dual Clutch DCT, the transmission is commanded into neutral once the foot brake is applied.

When the foot brake is released, Hill Start Assist is deactivated meaning the brakes will release automatically which allows the vehicle to roll back slightly until enough throttle is applied to command the transmission into gear.

If the engine is revved excessively during the neutral condition, Hill Assist will be deactivated immediately.

Hill Assist is activated when sensors detect that the vehicle is in drive and has attained a slope of four degrees or greater. Hill Assist will activate in reverse if the vehicle is facing downhill.

CORRECTION: In some cases Ford has offered to buy back the vehicle to avoid Lemon Law issues.

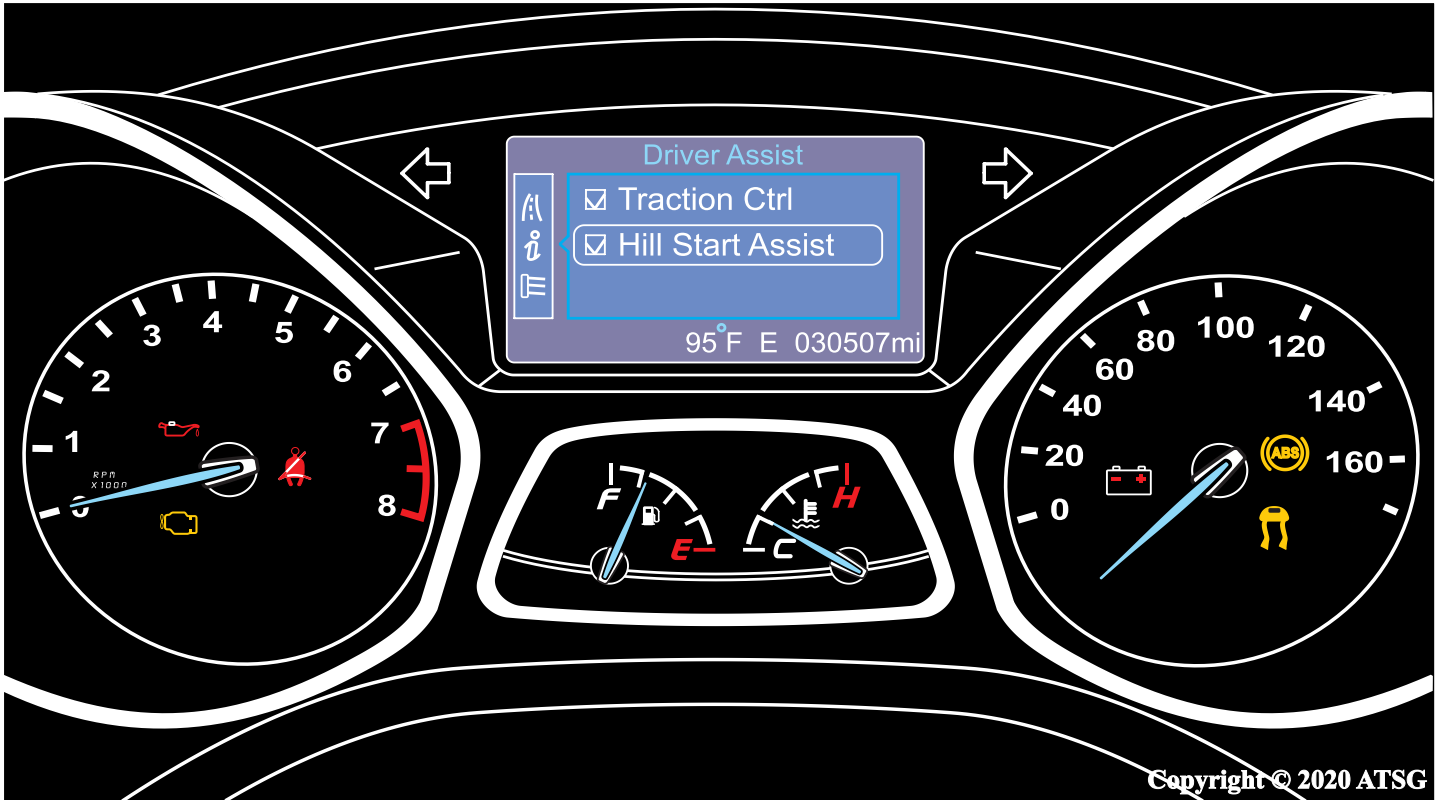
SERVICE INFORMATION:

Deactivating Hill Start Assist:

- 1 - Apply the parking brake.
- 2 - Drive off uphill without re-applying the foot brake.
- 3 - Wait 2 to 3 seconds until the system deactivates automatically.
- 4 - If Hill Assist is active in drive, select reverse.
- 5 - If Hill Assist is active in reverse, select neutral.

If a malfunction in the Hill Start Assist system occurs, a warning message will appear in the instrument panel driver information center, refer to figure 1.

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Figure 1