Hues to Say Crafts - Ticket Purchase Terms and Conditions

These terms and conditions ("Terms") govern the purchase of tickets for the Hues to Say Craft Workshop event ("Event"). By purchasing a ticket, you agree, on behalf of yourself and any guests you bring to the Event, to be bound by the following Terms and Conditions.

Refund Policy

We understand that circumstances may change and plans may need to be adjusted. Because craft materials are purchased and prepared in advance, we maintain the following refund structure:

- **Full Refunds:** Full refunds are available for ticket cancellation requests made **10 or more days prior** to the scheduled date of the Event.
- **Partial Refunds:** If you request a cancellation **between 10 days and 3 days prior** to the Event, a partial refund of 60% of the ticket price will be issued, as workshop materials and supplies have already been purchased and prepared.
- **No Refunds (Under 3 Days):** Requests made **fewer than 3 days (72 hours) prior** to the Event date are non-refundable.
- **Transferability:** If you are unable to attend, tickets may be transferred to another individual. Please notify us in advance via email with the full name and email contact details of the substitute attendee.
- **Event Cancellation:** In the rare event that Hues to Say Crafts cancels an Event due to unforeseen circumstances, a 100% full refund will be issued to all ticket holders using the original payment method.
- **Refund Requests & Processing:** To submit a refund request, email kristin@huestosaycrafts.com with your ticket number and request details. Approved refunds will be processed promptly within 5 business days.
- **Exceptional Circumstances:** We recognize that extreme extenuating situations arise. If exceptional circumstances prevent your attendance within the non-refundable window, please reach out to discuss potential options.

No-Show Policy

Failure to attend an Event without prior notification results in forfeiture of the ticket price; no refunds or credits will be issued for no-shows.

Liability Waiver

By attending the Event, you acknowledge that participation is voluntary and at your own risk. You release Hues to Say Crafts, the event organizers, and the venue from any liability for personal injury, property loss/damage, or other claims arising during the Event. You agree to indemnify and hold harmless the organizers, affiliates, employees, and volunteers against any claims or damages resulting from your participation.

Code of Conduct

All attendees are expected to act respectfully toward instructors, venue staff, and fellow participants. Disruptive or unsafe behavior will result in immediate removal from the Event without refund.

Photography and Recording

By attending the Event, you consent to being photographed, filmed, or recorded for archival and promotional/marketing purposes.

Severability

If any provision of these Terms is deemed invalid or unenforceable by law, the remaining provisions shall remain in full force and effect.

Governing Law

These Terms shall be governed by and construed in accordance with the laws of the Commonwealth of Pennsylvania, without giving effect to any conflict of law principles.

Changes to Terms

Hues to Say Crafts reserves the right to modify these Terms at any time. Updates take effect immediately upon posting to the website or via notification to registered ticket holders.

We value your understanding and cooperation in adhering to our Terms & Conditions. If you have any questions or need further assistance, please don't hesitate to contact us.

Kristin Lavery

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Hues to Say Crafts
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